

10 YEARS

T U Z L A
COMMUNITY
FOUNDATION



2003-2013

Ten years of wise investments in the community development Annual Report 2012

ACTIVE CITIZENSHIP

PARTNERSHIP

VOLOUNTERISM

COMMUNITY EDUCATION

PHILANTHROPY

YOUTH



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*Ten years of wise investments
in the community development
Annual Report 2012*

Tuzla, june 2013



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Ten Years in Numbers:

In the past 10 years we have supported 412 initiatives and projects in Tuzla, and since 2012 youth initiatives in Lukavac and Kalesija. Projects were implemented by over 7500 activists from different citizens' groups, associations and institutions.

We engaged 40 citizens into the volunteer decision-making commissions and boards who decided about distribution of community grants.

200 youngsters participated in Youth Bank Program.

Trough institutional support to the International association "Interactive Open Schools" Tuzla we supported development of community schools in Tuzla region.

We supported young leaders to establish and develop the youngest youth organization in Tuzla called "Smile for Smile" Tuzla as well as establishment of the "Agora", Centre for community education and lifelong learning

In cooperation with public institution Health Care Centre Tuzla, Out-patient treatment in Simin Han and Faculty for Social Work Tuzla we engaged more than 20 volunteers for visits to elderly and homebound people in Simin Han. Through the program, the Health-care Centre Tuzla was donated the Ambulance and necessary medical equipment for home visits.

We opened 6 independent funds and first private fund in cooperation with local business. On yearly basis we announce over 10 direct calls for proposals for support of the projects of associations and organized groups of citizens.

More than 200 individuals have become members of our two clubs: Club of Donors and Friends Club. In this way, we joined together smaller donations from individuals to support local projects with meaningful impact.

In the last ten years we established cooperation with over 50 local businesses who donated funds, goods and services for concrete local project or other activities of the foundation.

Introduction



In the past ten years we worked in hard circumstances of economic and political crisis in Bosnia and Herzegovina. This climate was unfavourable for culture of giving and promotion of philanthropic investments of local resources into community development. Nevertheless, in the past years, Tuzla Community Foundation has achieved much. From small local foundation with the endowment of only 1000 BAM it "grew" into foundation whose endowments are increased for 100%. Endowed fund will serve to local community of Tuzla in perpetuity, and will be a great base for further development of the existing programs and for the launching of new initiatives for community benefit.

In the past years, we became known as organization that promotes positive social values, such as philanthropy, volunteerism, democracy and solidarity. For some people we were especially known for support that we were giving to youth, having in mind that young people have participated not only in all programs of the foundation but also in the decision making bodies, such as Board of Trustees and Grant Committees. For some people, we are organization that promotes development of rural communities and inclusion of vulnerable groups of citizens such as elderly, unemployed, people with disabilities and displaced people. Some sees us as promoters of democracy, but also promoters of non-formal education and life-long learning. Indeed, all this characterizes Tuzla Community Foundation which promotes holistic approach to the community development and develops programs that responds to the present needs of the community.

In this report, you will have opportunity to read positive and nice stories from the community, impressive examples of citizens' participation and contribution that citizens of Tuzla, especially youth of Tuzla, Kalesija and Lukavac have given to their community benefit. You will learn about our program goals, approaches and methods we used in working with youth, active citizens, government and business sector. Together we built up a mutual trust, made smaller and larger changes in the community, and involved equally community leaders and vulnerable groups in the activities that benefit to all. We truly hope that our little stories will inspire you to continue participation and development of cooperation with other community members, because we know that changes we wish for ourselves and whole society will happen only if we work together.

On behalf of Board of Trustees and Staff Members, we want to thank our partners and non-profit organizations, associations and non-formal groups of citizens who helped us in the past 10 years to accomplish joint goals. We also want to thank our friends and families who shared with us enthusiasm and motivation for all small and big challenges. We owe thanks to our donors who believed in us all these years and who supported continuous development of the foundations' human and material resources as well as community programs.

We hope that you will enjoy in reading!

Jasna Jašarević

Executive director

Mirjana Marinković-Lepić

President of the Board of Trustees

BRIEFLY ABOUT TUZLA COMMUNITY FOUNDATION ...



Through participation and mobilization of local resources, citizens build a promising and sustainable future for all generations in Tuzla region!



Tuzla Community Foundation (further abbreviated as TCF) is the first foundation for local community development in Bosnia and Herzegovina, established with the aim to support civil society development in Tuzla region. It was founded by a joint initiative of 18 Tuzla Citizens, YEPP Youth Empowerment Partnership Program (www.yepp-community.org) and the German Foundation "Freudenberg Stiftung". The Foundation works in the spirit of democracy, openness, tolerance, solidarity and without political affiliation. For more than ten years, TCF implemented projects in the field of community development, community education and youth empowerment, but also provided organizational, consulting and financial support to other groups, organizations and civil society initiatives in Tuzla Canton

Key roles in the community

Tuzla Community Foundation has three essential roles in the community: **Develops programs of support to civil sector in Tuzla region.** Main activities are: supporting development of civil society organizations and their activities, distribution of grants to target groups (active citizens, marginalized communities, youth) Foundation works specifically in the areas of community development, youth support and community education. It also organizes capacity building training for target

groups, provides advisory services for organized citizen groups and associations, and develops inter-sectorial cooperation and partnership.

Organizes and supports development of special initiatives and community programs

Some of the regular activities are consultations and meetings with citizens, civic forums and conferences, researches on community needs and increase of knowledge about civil sector, as well as starting campaigns and mobilization of citizens into cam-

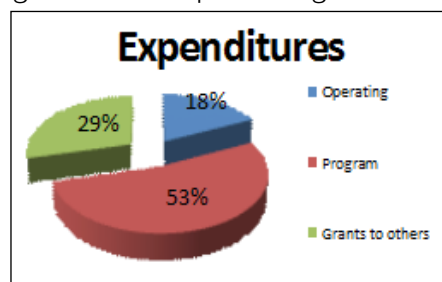
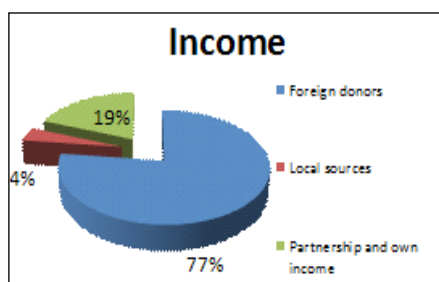
paigns, special initiatives and projects that improve living conditions in the community.

Develops and promotes philanthropy and provides services to donors. Activities include organizing fundraising campaigns and creating partnerships with socially responsible businesses, families, individuals and public institutions, encouraging development of long-term, independent resources and funds that will serve local communities in which they live and work.

In the past 10 years, capacities and endowments for community benefit are increased and they reflect in the long-term capital, professionally led activities of public importance, and people who believe that their own resources and active participation contribute to community development.
In past years, long-term assets of Tuzla Community Foundation were increased from the initial 2.000 BAM to 200.000 BAM.

Financial indicators 2003 - 2012.

TCF continuously works on increasing the share of revenues from domestic sources, while on the expenditure side, it is trying to increase the share of grants issued to others. The total value of grants issued in recent years, reached the amount of 778.508 BAM for 412 small and medium-sized grants, donation of vehicles and medical equipment for Health-care Centre Tuzla, and regular annual institutional grants for three partner organizations.



STRATEGIC MAP

VISION

Our community is vital and perspective community of active citizens who participate in building sustainable and secure future for all generations.

STRATEGIES

DEVELOP PROGRAMS THAT RESPONDS TO COMMUNITY NEEDS

Develop CF as leading philanthropic organization that knows the community and citizens needs and establish strategic partnerships for solution of problems of general.

BUILDING KNOWLEDGE AND CAPACITIES

Development of Staff, Board, programs and activity to accomplish its mission and respond to the needs of the community and their citizens.

VALUES

INDEPENDENT

From government, donors and other organizations' influence.

CONSISTENT

In open and transparent way informs public, beneficiaries and donors about its roles, activities and financial state.

TRUSTWORTHY

In professional and lawful way runs the trusted financial and other means redistributing them into solutions of enduring community problems and issues.



MISSION

Tuzla Community Foundation supports participation of citizens in democratic development of their communities through networking and partnership, involvement and empowerment of youth, and co-financing of citizens' initiatives and projects for sustainable development of the community. Through promotion of culture of giving and volunteerism, we connect donations with activities that improve living conditions in Tuzla region.

Support development of civil society and mobilization of citizens to increase participation

partnership and networking to respond to community needs and improve living conditions

development and promotion of culture of giving, gathering donations, services to donors

DEVELOP FUNDS FOR LASTING SUPPORT TO CSOs

Develop partnerships and offer services to local donors who want to support development of the community and civil society through investments into the projects of common interest.

PHILANTHROPY DEVELOPMENT

Develop and promote community philanthropy through inspiring donor and beneficiary stories; promotion of voluntarism, participation of youth in philanthropic activities and promotion events.

PROFESSIONAL

Always improves and build knowledge about community needs, and opens environment where all involved can contribute to development of programs with their knowledge and capacities.

INNOVATIVE

Always look for new ideas, methods and approaches in working with donors, beneficiaries and partners.

INCLUSIVE

Develops and stimulate cross-sector partnership in order to find solutions for problems of common interest.

PROGRAMS THAT RESPOND TO COMMUNITY NEEDS

Tuzla Community Foundation has developed unique programs for community and youth development, that are focused on mobilizing citizens, especially young people to get involved in a local community life.

Through these programs TCF organizes regular meetings, forums and conferences with citizens, where community priorities and projects are discussed and implemented.

The main goal is to work on improvement of living conditions for individuals and whole community as well. In order to strengthen local democracy and build human capacities for resolving of local issues, TCF developed special educational programs for community organizers and young people, where participants can improve their social, leadership and communication competences and skills.

Through independent funds TCF co-finance citizens' initiatives that contribute to improvement of living conditions. In the period from 2003 to 2012 TCF has initiated and opened a few independent funds for civil sector support: General Fund for Citizens' Initiatives, Youth Fund, Community Schools Fund, and Fund for Active Communities, Solidarity Fund and Memorial Fund "Osman Hasić". Besides the mentioned funds, in cooperation with donors and partners, TCF offers periodic and regular institutional support to associations and public institutions of public importance, such as: Association of Citizens Agora Tuzla, Children and Youth Organization "Smile for Smile" Tuzla, International Association "Interactive Open Schools" Tuzla, Public Health Care Centre Tuzla, Network of non-governmental organizations "Reference group" Tuzla.

As a philanthropic organization, Tuzla Community Foundation promotes a culture of giving and volunteerism in Tuzla region. The aim is to stimulate local philanthropy and offer services to local donors, individuals and enterprises that want to invest in the development of civil society in Tuzla region.

Programs' beneficiaries are included in planning and implementation of programs. Equal number of men and women are ensured in all activities, as well as the number of representatives of vulnerable groups in the target communities,

such as young people, unemployed, seniors, minorities and deprived citizens.

Through development of inter-sector cooperation, TCF established partnerships with public institutions, municipal services, community centres, community councils, active organizations and associations, youth organizations, students' councils and student associations, and other relevant organizations that are also involved in mobilizing citizens and youth in Tuzla region.

Tuzla Community Foundation continuously networks with other civil society organizations from the Balkan region and beyond, with an aim of sharing experiences and best practices in selected topic of work and philanthropy.

Representatives of Tuzla Community Foundation are members of the Board of Trustees of "YEPP – Youth Empowerment Partnership Program", and regular participants in the network meetings and trainings within ECON, European Community Organizing Network.

Tuzla Community Foundation is a member of the local civil society networks: Reference group Tuzla, Centre for Promotion of Civil Society Sarajevo and Youth Resource Centre Tuzla, as well as Peace building Network. Information on TCF financial support programs are regularly published in the Donor Directory in Bosnia and Herzegovina.





ORGANIZED CITIZENS MAKE THEIR COMMUNITY A BETTER PLACE FOR LIVING!



*"Heroes are not giant statues framed against a red sky. They are people who say: This is my community, and it is my responsibility to make it better."
"Louis" "Studs" "Terkel"*

Community Development Program

Community Organizing

Tuzla Community Foundation has developed an innovative approach for organizing citizens in the micro environments (local communities and settlements), with the main goal to empower citizens in vulnerable and marginalized settlements so that they become active participants of the community development leaders of positive changes.

The focus is on local resources mobilization, involvement of young people and implementation of community actions and projects for common benefit.

In the past two years cooperation with thirteen local communities in Tuzla was established and these communities became members of the informal "Network of Active Communities of Tuzla". These communities are: Simin Han, Gomja Tuzla, Solina, Tusanj, Dragunja, Grabovica, Kula, Lipnica, Požarnica and Sjenjak, Gomja Obodnica, Gomja Lipnica and Mramor. Besides regular meetings and civic forums, only during 2012, participants of the Network implemented thirty actions in their local communities and settlements. The process of community organizing was led by the Local groups for community development, composed of representatives of local community councils, associations, community centres, open centres, schools and informal community groups. The average number of activists in each of these groups is twenty-one, and groups are led by local community councils.

All "community organizers" have been involved in organizing meetings, pro-

moting cooperation and partnership, and mobilizing citizens for the implementation of concrete actions in the community. In order to exchange experiences and information on development, at least four network meetings were organized on yearly basis. Representatives of each of thirteen communities took part in these meetings.

Citizens Conference is regularly organized within the project. On January 25th 2012 Citizens Conference was organized in the community of Grabovica,

leader Emir Bašić were panellists at the conference. Panellists and participants tried to answer questions on what civic activism is, tackle the motivations of citizens to become engaged members of community, and define most efficient ways of citizens' mobilization in active community development.

Within the financial support program Fund for Active Communities was formed in 2011 and its aim is to support projects and actions suggested by activists from the target communi-

ties. In 2012, thirteen projects were granted with the amount of 12.300 BAM, and co-financed by the beneficiaries in the amount of 19.945 BAM. Four projects were granted with 2.000 BAM, and 9 other projects were supported in the amounts from 200 to 1.000 BAM. The amount of the grant depended on the amount of funds raised by the community members, with the purpose of stimulating local donors to support local projects. Project are selected and approved by the Active Communities Grant Committee for appointed by the Tuzla Community Foundation Board of Trustees. Members of the Board for Active Communities are citizens of Tuzla's local communities that are members of the Network. The Board members took part in raising project funds together with the



"Cooperation and membership in the Network of Active Communities Tuzla has given us much more than it can be seen in material way. We learned how other local communities work and function, their ways of resolving certain issues, and through meeting representatives of other communities we exchange experiences and always learn more. It is of crucial importance that youngsters meet, motivate each other and become active". Slavica Ibršimović, president of Grabovica Community Council

and the topic was "Civic Activism".

There were 107 representatives of community councils, associations, community centres and youngsters.

Tuzla University professors, Ph.D. Haris Saric and M Sc Erna Lucic, Tuzla Municipality Council representative Nikola Slavuljica and TCF Youth program

Local Groups for Community Development. Implementation of projects financed through this fund strengthened relations between different groups in communities, and it led to active involvement of citizens in community development through community organizing and open education processes.



Support to civic and school projects in Tuzla

Within the community development program TCF continued supporting and co-financing civic initiatives and projects that are suggested by informal groups of citizens, associations and public institutions in Tuzla. Through merging funds from foreign donors, local authorities, individuals and businesses we have formed two new thematic funds, Fund "I love Tuzla" and Fund for Open Schools, that support project about civic activism and contribute to improvement of living conditions in Tuzla.

Project proposals can be submitted throughout the entire year, and they cover different themes and areas: arranging public areas and green spaces, preserving traditional customs and culture of differences, promoting healthy life style, sports activities, informal education and care of the vulnerable inhabitants of Tuzla.

Decisions on financial support to local projects are made by two Grant Committees whose members are experts from different social spheres. Volunteer Grant Committees meet four times a year in order

to evaluate proposals and make decision on support to citizens' and school projects.

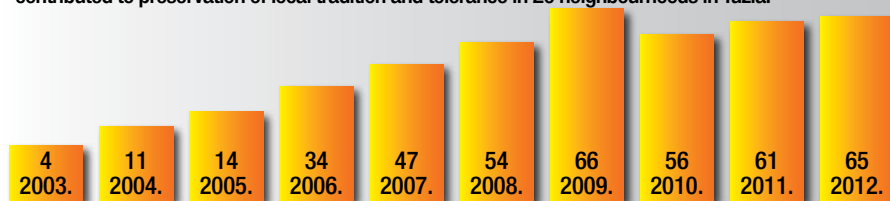
In 2012, 19.848 BAM were distributed while average grant was 794 BAM. Contribution of grantees (financial, and volunteer work) was almost double than this and it is estimated to 34.000 BAM. Projects that were supported were implemented by 3 public institutions, 13 informal groups of citizens and 9 associations. Funds were matched from three sources: international donor "Olof Palme Center", Tuzla Municipality and private business,

a Factory of non-alcoholic drinks "BONY" from Tuzla.

Fund for support of the community schools was founded in partnership with the International association "Interactive Open Schools" Tuzla (MIOS), for the purpose of supporting schools in MIOS network. Since September 2012, TCF expanded the program so that all educational institutions which suggest project that demonstrate cooperation with community can apply. For these reasons, TCF needs to search new partners and donors that would like to support school projects in Tuzla.

Statistics of Small and Medium Grants 2003-2012

- TCF supported 412 projects that improved living conditions in different areas of life.
- For implementation of citizens ideas TCF has distributed 275.754 BAM and beneficiaries have donated double amount through volunteer work or finances.
- We supported activities for reconstruction and redecoration of public spaces and green areas, social events, education and non-formal and life-long learning opportunities and together with Tuzla citizens we contributed to preservation of local tradition and tolerance in 20 neighbourhoods in Tuzla.



Thanks to funds from foreign donors, Fund for Active Communities was formed in 2011 for the members of the "Network of Active Communities of Tuzla" who apply common principles and go through all the stages of community organizing process. In a two-year period, twenty-five projects from eleven local communities were supported through this fund, with the amount of 20.382 KM. There were 1527 communities' residents involved in these projects, and benefit of the project's results reached more than 23.000 citizens of Tuzla.



Tuzla Community Foundation is a part of the European Community Organizing Network (ECON)

since its establishment in January 2008. The task of the ECON is to promote, support and develop community organizing in Europe.

The Network mainly helps increase the interest for community organizing approach in Europe, and also enables networking of individuals and organizations that develop practical and efficient strategies of involving individuals in community life. Four TCF representatives had the opportunity to take part in trainings and workshops of the Network, and they had a chance to exchange experiences and methods of good practice with other members of the Network. Besides Bosnia and Herzegovina members, the Network also includes members from Germany, Hungary, Moldova, Poland, Romania, Slovakia, Sweden and Ukraine.

Group/Association	Project
Local Group for Community Development Sjenjak	"Improving the functioning of the local community Arranging space for meetings and activities of the Community Council, 7 associations and informal groups from Sjenjak, and also for activities of all the boards of flat owners in this settlement. Rooms were painted, new items of furniture were purchased, and the space for archiving materials was arranged. 50 people participated in the project.
Local Group for Community Development Tušanj	"United through sport" Construction of the sports court in Jabučik (Rasovac), local community Tušanj, involved more than 100 residents of this settlement in building up the court in accordance with the regulations. Various labour actions were organized, the drainage channels were dug, the drainage pipes were installed, the post holes were dug, the poles were welded and installed, and the protective net was set around the entire playground.
Local Group for Community Development Solina	"Space for entire community" 40 activists took part in renovating community's reading room in Solina. The electrical installations are functional, the stage was restored, the walls were smoothed and painted, and after that everything was cleaned up and the floors were covered in order to provide better conditions for gathering of activists. During the project, 5 meetings of the Local Group for Development were held.
Local Group for Community Development Simin Han	"Preserving the past – building the future" A model of a salt well was set up as a memorial to the first salt factory in Tuzla dating back to the end of the 19th century, exactly in Simin Han. Activities on closing the unused side entrance, as a second part of the project, will help the local groups and associations get one more, smaller room for meetings.
Local Group for Community Development Dragunja	"I invest in sport" The group arranged the sports playground in Dragunja. The project was conducted by an active group of young people and the members of the Local Community Council.
Local Group for Community Development Gornja Tuzla	"Community center – my second home" Painting and arranging two large halls in the community center in Gornja Tuzla, used by the activists from this community.
Local Group for Community Development Grabovica	"Equipping the open center Grabovica" Rearranging the space in this social center: building and equipping a kitchenette for the groups which organize and implement different activities in the center.
Local Group for Community Development Tušanj	"Painting the meeting hall in the Local Community Tušanj" Painting the hall where the secretary of the local community works, as well as painting the meeting room. The rooms were arranged thanks to the activists from the community.
Local Group for Community Development Solina	"Arranging space in front of the Local Community building" Concreting a driveway to the reading room in Solina and repairing stairs.
Local Group for Community Development Simin Han	"Clean community for better life" Spring environmental actions within the community and traditional park maintenance, arranging the playground for children and other public spaces. This action involved over 70 activists from different associations which operate within this community.
Local Group for Community Development Sjenjak	"Spring in Sjenjak" Various spring eco-activities and arranging the space around the residential buildings, having the residents involved, as well as the students from the primary school "Sjenjak". The representatives of all the associations took part in this action, and the greatest support was given by the students from the primary school mentioned above.
Local Group for Community Development Simin Han	"Spring fair – Fair of Creative Ideas Simin Han" The project was implemented in the period from May 10th to June 24th 2012. A hundred volunteers took part in preparation and organization of the Fair, and the number of exhibitors, together with the visitors of cultural and fun program and other activities, was 550 people.
Local Group for Community Development Kula Project	"Progress of youth" Animating youth to take part in the cultural life of the community through organizing dance lessons. The project was conducted by a group of active young people having support of the Local Community Kula Council members.



PROJECT EXAMPLE

„ Preserving the past – building the future “

Granted funds: 2.000 BAM

Implementer: Local Group for Community Development Simin Han

Non-formal group of activists from Simin Han implemented the project in two stages in order to preserve cultural and historical heritage and improve work of local associations and encourage better communication among Simin Han residents.

A model of a salt well was built on the existing salt well, used by the first salt factory in this area. This way a significant contribution in preserving historic heritage and memory of the first salt factory in Tuzla was given, and also new generation is acquainted with the first salt factory in Tuzla.

The second part of this project refers to the reconstruction of the room for meetings of associations/groups operating in Simin Han. Closing the balcony area at the community center building enabled better conditions for the associations in Simin Han, and solved the issue of gathering problematic groups that devastate the Center.

In the implementation of the project, twenty – five activists were involved and it is estimated that the benefit from this project will reach 250 people. It is hard to estimate a number of beneficiaries of the first part of the project given that people often come to see the salt well model. Besides volunteer work of the group members, additional funds were raised for a full implementation of the project.



Group/Association	Project
Association of Visually Impaired Citizens, Tuzla	"We can do all that you can do, only another way" Through project, 10 workshops will be organized with 300 primary school pupils and two creative workshops at the members of the association of people with damaged vision. They will also organize visits to a theatre and radio shows.
Non-formal group "Room painters"	"Children empire" 10 rooms for 40 students in boarding accommodation of the "Public Institute for Children and Youth with disturbances in psychic and physical development" were painted and decorated in cooperation with the students from Faculty of Civil Engineering and Faculty of Education-Rehabilitation.
Non-formal group of Women Association of Simin Han neighbourhood	"Lunch with the smile of youth". On the Pensioners' Day, non-formal group of Women Association organized 19 visits to the homebound old and ill people of Simin Han that live alone. Activists brought them lunch and spent some time with them. There was also a social gathering with third age people in Agora center.
Public institution "Retirement Home"	"Happiness of third age". Activities of the project were: organization of a working and occupational therapy, visits of elderly people by primary and secondary school students, trips and celebration of important dates with elderly and joint cleaning action around the Retirement Home.
Nonformal group of Women Association from Batva neighbourhood	"Better living conditions for elderly people in Batva". Members of a folk dancing group bought materials and made traditional dancing clothes that used to be worn by the Croats from Tuzla, and then they created a dancing choreography. First time they wore these dresses was when the Day of Batva community was celebrated.
Association of citizens "Souvenirs of Tuzla"	"Improving living conditions for children and elderly people in Tuzla" There were 15 one-hour-workshop classes with children from "Home for Children without Parental Care", 15 one-hour-workshops with elderly people and 2 public workshops/exhibitions in front of the Omega shopping center.
Association of citizens "Ethno- club Kicelj"	"Eco—activism, making Kicelj hill a cleaner place". Cleaning of Kicelj hill and spreading new soil and road metal. Members of the association also placed new park benches and trash cans made of concrete. A lecture for the participants in the cleaning action was organized as well.
Non-formal group, Ecological group from Elementary school "Jala"	"Decoration of the pedestrian area in Bulevar community". 30 volunteers placed vases made of concrete, trash cans and benches which students painted and nicely decorated; result of this work is a beautiful pedestrian area from Bulevar to Jala.
Non-formal group of citizens of Gornja Obodnica	"Canopy for socializing". 20 community members participated in the actions of making canopies for socializing and organization of sport events at the court 'Berata' in Gornja Obodnica.
Non-formal group Youth from Mandići	"Amusement park Mandići" Around 50 community residents participated in building and placing benches, seesaws and swings around newly decorated sport playground.
Association of youth Par Selo -Dubrave	"Together for cleanliness". Cleaning actions of deposited waste in five different areas around Par-selo were organized. Waste was delivered to a garbage dump and trash cans were placed in several locations in Par-selo.
Folk Dance Ensemble "Panonija"	"Let's organize together". Members of the ensemble will organize various actions in order to rearrange the practice room (Community Center Solana) and provide better conditions of room heating, placing the clothing items properly and the overall working of the ensemble.
Football Club "Husinski rudar Zrinski"	"Rearranging the rooms for the club's needs" The plan was to rearrange one dressing room and rest rooms, but the project was not implemented, so the refund request was submitted by TCF.



In 2011 TCF was selected as mentor organization for the Small Grants Program Scheme of Center for Promotion of Civil Society. TCF was responsible to mentor the applications and projects from the area of north-eastern B&H. Center for Promotion of Civil Society organized training for monitoring small grants where TCF program assistant, Jasmina Mustačević took part.



Projects supported in 2012.



PROJECT EXAMPLE

Fresh Water Spring "Well"

Granted funds: 1.000 BAM

Implementer: Non-formal group of citizens from Gornja Obodnica, Tuzla

Non-formal group of citizens from Gornja Obodnica has been working on resolving various problems in the community for two years now. Since this is a small community and has only 400 inhabitants, small amounts of fund are invested in its progress. One of many crucial community problems is the supplying potable water, and water was delivered in the community in water tanks several times a week, which was not sufficient. In order to solve this problem a group of citizens from this community decided to mobilize other citizens to arrange and rebuild the potable water spring "Vrelo". 60 organized citizens were directly involved in the process, and main goal of their work was to create better living conditions and protect water from being polluted. They organized 10 working actions, invested around 308 volunteer working hours in order to keep the water clean and potable. This ensured potable and clean water for more than 130 households. Involvement of local inhabitants, especially youngsters, increased sense of belonging to this community, which is a rather positive change because young people leave this community everyday. So far, one problem is solved in a beautiful community rich with incredible nature, water and amazing people.

"There should be more activities in every community of Tuzla, especially those that are not close to the center", inhabitant of Gornja Obodnica

Group/Association	Project
Cultural and sports association "Tuzlanske mažoretke"	"First Tuzla's majorette's performing in Tuzla". Activating 30 young majorettes and organizing majorette's performances. Members and parents provided the materials and sew dresses for the youngest majorettes.
Non-formal group of Association of women Grabovica	"Women in action". Eight open workshops were organized for members aged 10-25 who made clothing and other items made of wool and thread (crocheting and braiding). They also exchanged recipes and then promoted traditional Bosnian meals during the manifestation Day of Grabovica community.
Non-formal group Gornja Obodnica	"Fresh Water Spring "Vrelo" There is a wellspring in the community that never drains, but has not been cleaned which might lead to contamination, due to the containment of the outflow of water. Project ensured that 'Vrelo' gets clean and ready to be used by 150 citizens of the area.
Association of People who suffer from Celiac Disease of Tuzla Canton	"Living with celiac disease". Flyers with information about celiac disease and food regime for those who suffer from this disease were distributed and the emphasis was put on incorporating gluten-free flour (that costs 10 KM per one kilogram) on the list of essential medicines. This would improve life quality of people that have celiac disease and prevent any possible complications that come with the disease.
Non-formal group "Dog Shelter S.O.S."	"A hand for a paw, a paw for a hand" A group of young volunteers organized and arranged two rooms for the dog shelter (quarantine and a meeting room) in order to improve the fostering process and conditions of the shelter in our city. During two months period, local volunteers fostered 22 stray dogs and they continue with their work in decreasing the number of stray dogs on our streets.
Non-formal Women Association from Gornja Tuzla	"Treasure of differences- women can accomplish anything". Members of the singing ensemble sew new dresses and organized concerts for the citizens of Gornja Tuzla with the primary topic of promotion of women participation in social life. A joint concert of women from Gornja Tuzla, Fojnica and Dobosnica was held, so ladies had the opportunity to exchange experiences.
Public Institution International Gallery of Portraits	"Camera Obscura workshop". Education in art of making photographs. A group of artists named "Factory" organized workshops for 25 persons on taking photographs, composition and drawing techniques, first page photographs, and practical making of the camera, taking field photographs and the final making of films in the darkroom. An exhibition of works followed.
Association of producers and buyers of agricultural products EKOPRO	"Taste of agricultural products" Presentation of agricultural products from communities that are not close to Tuzla and networking the primary agricultural producers to the interested buyers took place at the agricultural fair in Dragunja.
Non-formal Group Development Team of Primary school Slavinovići	"I like sport and dislike violence!" The sports playground in Primary school Slavinovići was done - the ground was flattened, the grass was sown, the concrete foundation repaired goals and baskets reconstructed the lines drawn and running lanes covered in concrete. 20 teachers, students and parents got involved into organization of a tournament in the first several months of 2013.
Non-formal group Development Team from Primary school Miladije	"I do my physical and health exercises with a smile on my face" Renovating parquet in a sports room in the school; 36 activists will be involved in the cleaning process and other project activities as well.
Primary school Bukinje	"Culture leads to tolerance" Project will join 4 more schools and 2 cultural associations, the representatives of which (more than 20 people) will sew items of folklore dancing clothes.
Non-formal group Development Team of Primary school Solina	"Creating better living conditions for mental and physical development of children" In the schoolyard a table-tennis table was placed so that all children from community can use it. Out of the total expenses for this project one part was funded by TCF, and the rest will be raised within the school.



Vitalni

Tuzla 2012

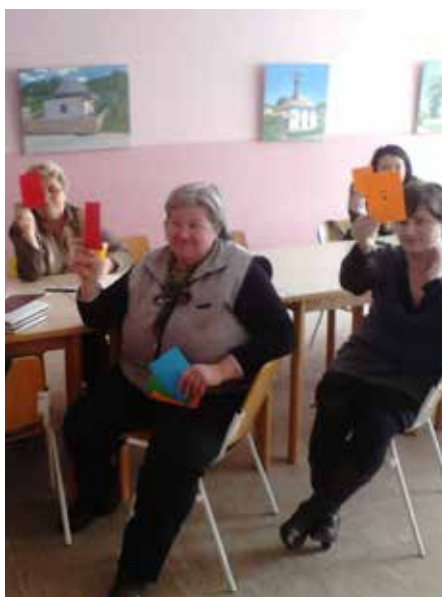
Znaci

Fondacija tuzlanske zajednice

Tuzla Vital Signs 2012

In order to get better knowledge about local community and its needs, TCF has launched a research on quality of life in Tuzla City. The research is called "Vital Signs of Tuzla" and it is based on multidisciplinary approach where on one side are local experts involved in the process of selection of indicators that shows the quality of life throughout the selected areas of research and on the other side is the public's opinion and attitude of citizens that gives a personal note to the research. Information about how people see their community is as significant as the statistical data.

The research was conducted in the period of April – December 2012 using the licensed methodology adjusted



to the needs of local community in agreement with Canadian community development foundations, <http://www.vitalsignscanada.ca>.

Expert support from the community

Researched methodology presumed establishment of the Experts' group whose members will give a competent directions for selection of the research areas and relevant indicators for measuring community living conditions within selected areas of life. The Expert group was formed in May 2012 with 47 local experts whose names can be found at the end of this report.



Selection of indicators

Since the survey researched 12 very broad and detailed areas, selection of indicators is a significant part of the research process. This is the reason why we devoted much time to this phase of research. Through consultancy meetings and contacts with members of the Expert group we graded and selected final list of indicators until the end of August 2012.

Data collection

Data collection started in August and lasted until the end of 2012. Through direct visits and telephone contacts with relevant institutions that work on gathering statistical data, through interviews citizens and using other relevant community researches we gathered more than 100 indicators for measuring the quality of life and living conditions in Tuzla.

Consultations with citizens

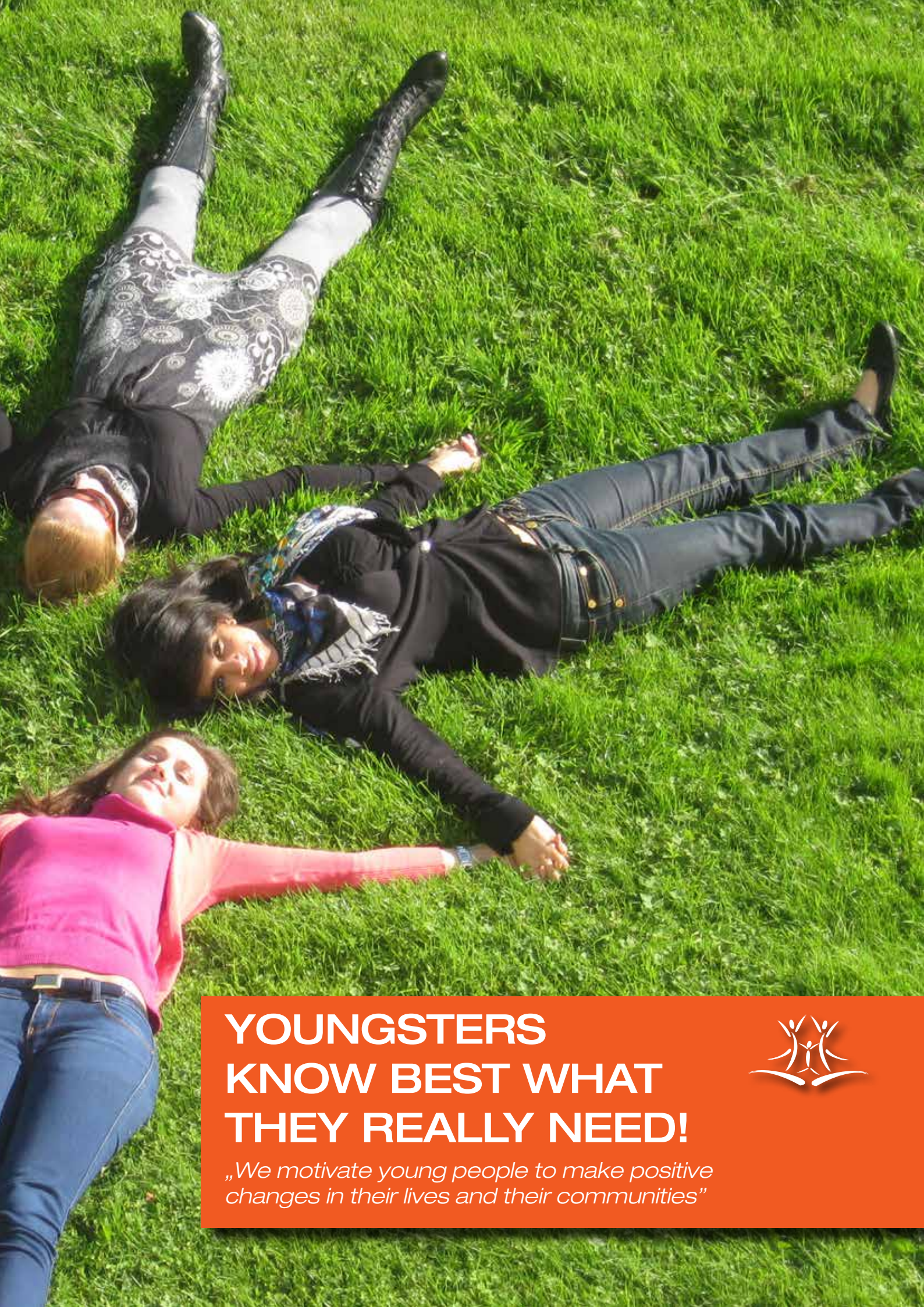
Besides official statistical data, during the research, we organized consultations with citizens during in three different ways: through a telephone survey on random sample principle with more than 400 households, through an on-line campaign "Grade Vitality of Tuzla" that involved 220 people who shared their perception of citizens about life conditions and vitality of Tuzla, and also through direct civic forums in local communities where 125 people participated.

Web site

In October 2012, the web site of the Vital Signs Tuzla project was designed where citizens could follow the progress of the activities. On this website, we will publish the results of the research until the end of June 2012: www.vitalni-znaci.fondacijatz.org







YOUNGSTERS KNOW BEST WHAT THEY REALLY NEED!

*„We motivate young people to make positive
changes in their lives and their communities”*



Youth program

Our program scheme involves many youth empowerment activities. In surroundings where youth programs and activities are not systematically arranged nor coordinated, it is necessary to open and offer new opportunities for active involvement of young people in the community life. Since it was founded, Tuzla Community Foundation started series of different youth projects, out of which some were implemented in a short period of time, for example a special trainings in tourism or entrepreneurship, and some of them strengthened youth and their capacities up to the point when they were able to establish an independent youth organization. Another project that started in 2004 and it's success-

work because it directly involves youth into community life, and offers them chance to improve their social and other skills and self-confidence. Young people participate in decision making process about co-financing and supporting youth projects. During their one-year mandate in the Youth Bank Committee, Youth Bank members actively participate in the announcement of public calls for project proposals, creation of criteria for financial support; they interviewed potential applicants, did a pre-selection and made final decisions on projects that should get support by using the specially developed score system applied in all youth banks. Regular monitoring and evaluation were done as well. Besides educational activities, members had the opportunity to socialize, travel, make new friendships and gain new experiences. All youth bank members honour a fair approach and take over

70% of youngsters that got involved in Youth Bank Kalesija activities said that they had been passive and excluded from all formal and informal groups in their community. Also, they had not taken part in activities for improving living conditions in their town. At the same time, out of 25 people involved in the work of Youth Bank Tuzla, who were in mandate from September 2011 to August 2012, 55% said that they had not previously been active in the local community.

Lukavac and Kalesija too. In 2012, 74 young persons, aged between 15 and 26, participated in the activities of these three committees, out of which 43 of them were girls.

Annual gathering of young volunteers who are active in TCF programs was organized on December 15th 2012 in Youth Centre Tuzla. This was a good chance for volunteers to meet and get to know each other better, exchange experiences and share values of volunteerism and philanthropy that are cherished and promoted through Foundation's work. More than 50 volunteers participated in this social event.

Youth Bank

Youth Bank Tuzla was started by Tuzla Community Foundation in 2004, inspired by the idea and program of the Youth Bank UK. Expansion of the Youth Bank Program started in 2012 in cooperation with municipalities in Tuzla Canton. In this way, TCF supports youth organizing and networking in Tuzla region, supports volunteerism and social engagement of young people in the activities that are important for whole community. Today, TCF implements Youth Bank program in two more municipalities of Tuzla Canton in cooperation with Lukavac Municipality and Kalesija Municipality.

In period from 23rd to 29th September 2012, a Youth Bank coordinator took part in a training 'Looking at Youth Bank Differently' in Dublin, Ireland. The training was organized by 'The Community Foundation of Northern Ireland' for the youth bank coordinators from all over Europe (Ireland, Northern Ireland, France, Romania, Bulgaria, Moldavia, Ukraine and Bosnia and Herzegovina). Topic of the training was 'Different Approaches within Youth Banks – Methods and Approaches with Y Generation'. Training was attended by 26 youth bank coordinators. Training was led by Mr Vernon Ringland, one of the key persons who transferred Youth Bank Model in Balkan region.

fully implemented even today within the programs of the foundation, is called the Youth Bank.

Youth Bank is an important segment of Tuzla Community Foundation's

the responsibility for decisions they make.

In Tuzla, Youth Bank has been active since 2004, and since 2012 Youth Bank Committees were formed in





„Being a Youth Bank Committee member is both privilege and honour, because it opens doors to socialization, learning and fun. It is also demanding serious working, devotion and responsibility. After being a part of the Committee you will certainly be a richer person, surrounded by new friends and ready to go through life in self-confident manner.”



„Besides having a great time and meeting new youngsters, the participation in the Youth Bank Committee offers opportunities for young people to gain new knowledge, improve communication skills, increase self-confidence and experience many positive things. Being a Youth Bank member is a privilege that every young person can have, if there is enough will, motives and desire. Therefore one should never let the goals and dreams go.”

Support to youth projects in 2012

During 2012 two public calls for youth projects in Tuzla were announced (April and September), and one in Kalesija and Lukavac. Out of 50 suggested projects, they approved support for 26 youth projects in the total amount of 16.638 BAM. Projects were implemented by 17 non-formal groups and 10 associations from Tuzla, Kalesija and Lukavac. The total of 450 young people participated in the implementation of the supported projects. Majority of projects were in the area of improving infrastructure for youth activities and sports. Five projects were implemented in the rural areas of Tuzla. Total value of the approved projects summed with the beneficiaries' contribution raises to 34.789 BAM. This is the real value that was invested in positive community changes in three municipalities.

Group/Association	Project
Active medics	„We want to be useful“ Project made a great contribution to inclusion of young people with special needs and awaking public about abilities that disabled persons have. This project also promoted volunteerism and humanism. 15 young people were involved in project's implementation, out of which there were 9 people with special needs.
Volunteers of URDOSA Association	„Heart to Heart“ This project included educating public, teachers and high school students on problems that youngsters with autism and their parents deal with on daily basis. Educations were implemented through educational workshops, conferences with URDOSA, parents and medical workers.
Association of Youth, Par Selo-Dubrave	„Football without limits“ This project solved the problem of limited usage of the playground. Reflectors were set, so the terrain can be used for sports activities at night.
Regnum Animalia	„Protecting natural wealth“ Ilinčica, Tuzla's most popular excursion site, was cleaned and arranged, concrete trash bins and warning signs were placed, and educational pamphlet on importance of preserving nature was distributed. In city center a film on ecology was played, and the initiative towards the Municipality Council was started, in order to acclaim Ilinčica an ecological area with increased surveillance.
Youth from Mandići	„Everybody for the playground“ Playground in Mandići was rearranged – basketball court and soccer court were arranged, protective fence was set up, new benches and trash bins were placed and the playground was marked. All this was done so that young people from community would have some space to be active in sports and other social activities.
HŠKD Dokanj	„Grass football court in Dokanj“ Grass football court in Dokanj was rearranged and it has a positive effect on groups of young people in Dokanj, who now can spend they free time being active. This project improved living conditions for young people in Dokanj.
Positive representatives of human rights	„Every child has a right to play and rest“ Playground for the youngest community members was made in Gornja Tuzla. Seesaws, benches and swings were set up, and a protective net was put around the playground. Children now have a safe place to play and meet their peers.
Youth club	„Place of children's happiness“ In Slavinovići, local community in Tuzla, there was not a playground for children from 2 to 10 years of age. That is why a group of young representatives of this community decided to rearrange the local, small park into a safe and fun place for the youngest. Seesaws, swings and benches were set, and various games were organized for children.
Sports and cultural youth organization, Brgule	„Youth for youth“ Implementation of this project resulted in better sport and social life of young people in Brgule and Ljepunice. The existing football court was rearranged; the protective fence was built up, because the playground is between river on one side and road on the other.
Members of wrestling club „Grappling-Tuzla“	„Adaptation and equipping of training rooms „Grappling-Tuzla“ Members of the club rearranged and equipped the club's rooms, so the toilet, dressing room and ventilation system are functional now. Besides Youth Bank the club also invested certain funds raised by the membership fee.
Informal group Eco-optimist Gornje Tuzle	„Have an eco attitude“ Ecological project of informal group of young people from Gornja Tuzla was consisted of renovating the oldest spring called Krnja in Gornja Tuzla and distributing paper bags to citizens. Around 25 group members were involved in the project.
PD Konjuh Tuzla	„Mountain home adaptation“ Mountain home Vršani is isolated from urban life and offers conditions for a peaceful rest in nature, friendly and even business gatherings. Through the project a path in front of the house has was arranged, a scarp was built and the roof was repaired fore safer and more pleasant stay.
Association of youth from Jajići	„Children's playground“ Young people from Jajići community arranged the children's playground; they set up seesaws, swings and toboggans. The goal of this project was to crate better playing conditions for the youngest community members. More than 10 youngsters were actively involved into the project's implementation, and more than 30 children use this new playing area.



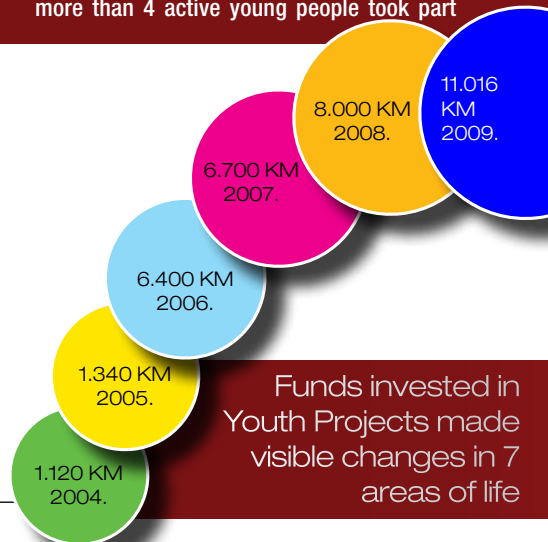
PROJECT EXAMPLE

„Football without limits“
Granted funds: 725 BAM

Implementer: Youth Association Par Selo - Dubrave

Years of the experience have proven the significance of the sports polygon and playground for youngsters in community, therefore members of Association of Youth Par Selo – Dubrave decided to get engaged in fundraising, implementing activities and motivating citizens. The goal was to solve lightening problem at the court, because all activates were previously interrupted by dark. Project meant that the problem would be solved through various joint activities, and cooperation among citizens would be strengthened.

More than 300 youngsters from Donji Pasci and Donje Dubrave use the polygon now and more than 4 active young people took part





Projects supported in 2012



"The project has vast significance for our local community, but also Municipality and even broader area. Young and all community members find it useful, and actually use it for various sports activities. This has given a new dimension to this neighbourhood and we are very proud in what we have accomplished".

Representatives of the Association of Youth Par Selo - Dubrave

in project implementation – they animated community members, prepared materials and asked for professional assistance when it was necessary.

Completely ruined playground was renovated – group set up the reflectors, marked the playground and made 150 seating spaces. After the working activities were finished the tournament was organizer in order to present the results and introduce young community members to each other's.

9.760 KM
2010.

14.320 KM
2011.

16.638 KM
2012.

Group/Association	Project
Informal group	"Operation Ring" Is an initiative of an informal group of young people from Vukovije community who have arranged the basketball court (boar and basket). 15 young people drew lines on the court, and organized sports competition for more than 70 youngsters that live in the community.
Youth initiative Jajici	"Sport United" Project's goal was to improve conditions for sports activities in community. Basketball court was arranged and protected by a net. Implementation of the project involved 15 young people and 60 youngsters from the community actively use the court.
Students Council Mixed High school Kalesija	"Better classroom for better learning " Group of 50 students decorated a classroom – they painted the walls and drew paintings on them. All students now use this classroom, because it used for regular and additional educational activities.
Informal group of youngsters Miljanovci	"Green days" This is an ecological project that aims to involve young people into cleaning their surroundings and that way become active contributors to their community. Within the project some sites will be cleaned and flyers distributed. Also, a petition to stop using plastic bags will be a part of the process, and for every signature citizens will get an ecological bag.
Informal group of youngsters, Prnjavor	"Fence of freedom" Project includes various activities of building a protective fence around the playground, in order to increase security and avoid conflicts with community's inhabitants that live next to the courtyard.
Youngsters from Bistarac Donji	"Eco park in front of a center" Within this project more than 50 community members will plant trees and set benches around the Community Center in Donji Bistarac.
Youngsters of Gnojica and Berkovica	"Sports yard arranging" Old sports elements were redecorated and new ones built in a polygon in Bukovina, Lukavac . The area was cleaned, protective fence built, new elements for basketball set up, and bencher and trash bins placed in the area.
Informal association of youngsters Prokosići	"Volleyball sand court" This project is a result of a need of 50 young community members. Therefore a new volleyball sand court is being built in Prokosići.
Youth movement Revolt	Art recycle Glass contouring project aimed to gather youth in the "art zone" where they could express their talent in art and feel the significance of joined acting, that can help them in solving general youth latency problem in Tuzla. More than 70 youngsters took part in the project.
Association of citizens "Good people"	"Masks and party" This project meant that the youngest ones would have a New Year's Eve party with masks. Within the project a competition for children was organized, the aim of which was to develop children's mental and physical abilities. More than 50 children benefited from the project.
Association of citizens "Art Center"	Art exhibition "Small format" Within this project exhibition of paintings was organized in order to approach art to youngsters and enrich art life in the community. The exhibition took place in a café, in order to make art works available to young people, and also to socialize with young artists and recipients. 25 artists from 5 municipalities showed their art works to the guests.
Humanitarian association "Secrets and wisdom of an eco-heart" - "TIMES" Tuzla	"Step to future" Humanitarian association organized a set of educational lectures and workshops on saving the environment, significance of energy efficiency, water protection and natural treasures protection.
Scouts Squad "Krin" Tuzla	"Squad school" This project has educational character, and its goal is to teach new generations of scouts on methods and ways of running a squad. Within the project three educational activities took place in Mountain home "Javorje", which is placed on Konjuh mountain, and is isolated from city noise and polluted air. The focus topics of the training were scouting, leadership, team work, team building and communication.



Supporting development of the Organization for children and youth "Smile for Smile"

After the finalization of the project "Children in Action" that TCF had implemented in cooperation with Swedish organization "Unga Ornar" in period 2004 – 2010, Youth leaders that had been educated through the project decided to establish the Organization for children and youth "Smile for Smile". The organization was registered in January 2011. Since this was one of the goal of "Children in Action" project, TCF decided to continue to support through consigning an office area and continuous mentorship that would strengthen the capacities of young people to lead the organization independently. During the

past two years, TCF co- financed the organization's regular activities through institutional grant, and helped the process of finding other sources of funding from other donors.

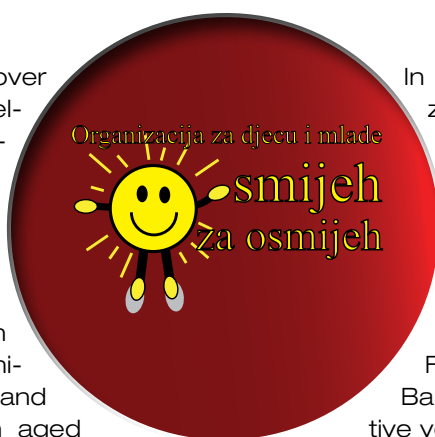
Smile for Smile is a well-structured organization in which the Steering Board consists of 7 young people, and team of leaders consists of 18 youngsters who lead workshops for children in 9 leadership groups in Tuzla. This organization promotes children's rights, democracy, equality and tolerance. Leaders are aged from 15 to 22, and ten of them are empowered enough to independently coordinate leader



Smile for Smile for the promotion of children's rights democracy, equality and tolerance.

sections and take over responsibility for development and implementation of leadership workshops for children and their peers. Workshops are organized on weekly basis in schools or community centres in Tuzla, and around 150 children aged 9-14 take part in these activities.

Smile for Smile independently organizes summer camp in nature for more than 40 young leaders in order to improve leadership skills.



In 2012 the organization got support from two national foundations for implementation of the projects: "Young leaders in action" is supported by IN Foundation from Banja Luka, and "Active youth – enterprising youth" is supported by Mozaik Foundation, Sarajevo within the World Bank Youth Entrepreneurship Program.



Establishment of Tuzla Community Foundation was initiated within YEPP, Youth Empowerment Partnership Program. In the past 10 years YEPP was of a great significance for development of TCF and its programs. YEPP's concept of changes for youth and community empowerment represents a participative model of strategic planning and community organizing, that is always repeated through analyses, planning, implementation and evaluation. In Tuzla, YEPP has been conducted since 2001 in Simin Han, and in Gornja Tuzla since 2008. More than 50 activists and young people, and local authorities representatives, took part in 7 youth exchange programs, 7 trainings, 6 "YEPP-ALL" conferences and 6 working meetings. YEPP's coordinating office is stationed in Berlin and is conducted in several European countries: Bosnia and Herzegovina, Finland, Italy, Ireland, Poland and Slovakia. In October 2012 three YEPP representatives participated in an international workshop on social entrepreneurship, which YEPP organized in Berlin, Germany.







CULTURE OF LEARNING AND EDUCATION FOR COMMUNITY DEVELOPMENT



"The Mind Is Not a Vessel That Needs Filling, But Wood That Needs Igniting"
Socrates



Community Education Program

Development of Community Education Model

The B&H Community Education Model has appeared as a result of a long-time cooperation between the Tuzla Community Foundation and the International association "Interactive Open Schools" with schools and Local Communities Councils, civic groups and associations in Tuzla, especially in Local Community of Simin Han and Gornja Tuzla, and later in local communities Tusanj, Solina and Husino. The B&H Community Education Model has been applied in practice for eight years by two organizations, transferring knowledge and experience to new schools and local communities as well as positive atmosphere for the establishment of the learning culture which supposes an active inclusion of citizens, especially young people, into the community life. Thanks to the support of German Foundation "Freudenberg Stiftung" and "Open Society Fund for Bosnia and Herzegovina" Sarajevo,

these practical experiences were published in the publication "From Open School to Open Learning." This publication emphasizes the importance and the role of schools and social centers for community development, with special emphasis on creating better possibilities for youth at the local level. The public promotion of the publication was held on December 23, 2011.

Development of the Community Center AGORA in Simin Han

The Community Center AGORA project was created through a Youth Empowerment Partnership Program (YEPP) Simin Han, as initiated by the Simin Han citizens. Local Community building was renovated in 2003 and named after homonymous project Community Center AGORA. Today, Agora is an independent association established as a local community center for open education and life-long learning, as the place



for gathering all members of the local community, regardless of their age. With its programs and activities, it respond to citizens' needs and gives them the opportunity to improve their skills and knowledge and also living conditions in their community, through mutual educational, social, sports and cultural activities. In 2012, a three-year partnership was established with a Swedish organization for adult education "ABF", the aim of which is to help developing Agora center as an independent organization for non-formal and adult learning.



Volunteer program in the Agora Agora centre continuously encourages volunteering and enables volunteers of different ages to promote knowledge and skills through leading courses and workshops for all community members. In 2012, 13 volunteers were engaged to lead English and German courses and computer science course. These educational activities are organized not only in Agora centre but also in three other community centres in Gornja Tuzla, Šerici and Lipnica. Agora has also engaged 23 volunteers, Social work students, to visit elderly people in local community who need help and support in everyday activities. Young volunteers made 97 home visits to 77 old persons in Simin Han.

Since the Agora centre was opened, it has established cooperation with the German organization of Jesuit volunteers (JV). Every year, 4 volunteers from Germany are engaged in projects of Agora, Humanitarian organization "Girlfriends", Steps of Hope and public institution Home for children without parental care. For these 35 volunteers, staying in Bosnia and Herzegovina and community work were very important for personal development and preparation for the career choice. These volunteers were an important resource for the organizations and a great staff support.



16 organizations and groups from Simin Han use the Agora centre for implementation of their activities. More than 1000 citizens take part in Agora's educational activities, and more than 4000 people use the centre in order to meet, exchange information, socialize and organize various activities and projects that aim to improve living conditions in the community.

As a part of the regular educational program that has been implemented for years in the centre, Agora organized English and German language and computer science courses in 2012. Total number of participants in four community centres during 2012 educational activities was 533; out of which 450 attended education is Agora. Shoulder to shoulder with regular activities, these were also implemented in accordance to community members' needs: guitar lessons, art and drama workshops for children, children's interviews with writers, scouts workshops, and workshop on traffic and traffic culture.

Cultural manifestation Days of open doors of Agora centre was implemented 16th - 21st November 2012. During the manifestation, besides regular, 14 additional activities were implemented in which more than 460 people took part. 36 persons were voluntarily involved in organizing these activities. The event was financially supported by BH Telecom and Tuzla Municipality. In 2012, Agora took over the role of organizing and facilitating regular meetings with local stakeholders. 16 meetings were held, the aim of which was the exchange of information, organization of joint activities, monitoring, reflection and evaluation of implemented actions. In cooperation with local stakeholders, traditional cleaning actions and spring fair were organized in April and June 2012.

Supporting Development of the International Association “Interactive Open Schools” Tuzla

Thanks to the generous support of German foundation “Freudenberg Sifting” from Weinheim, in the period from 2006 to 2012, TCF transferred

funds for institutional support to International association “Interactive Open Schools” (hereafter MIOS Tuzla). In this period, MIOS was actively working on the realization of educational programs on three levels: at school level, at class level (training teachers to implement interactive methods) and at student's level (empowering students). Many activities implemented by MIOS in past years were directed to strengthen the network of open schools from

Tuzla, Novi Sad and Osijek. Total of nine schools from Tuzla, four from Serbia and four from Croatia took part in regular processes of networking. Mutual meetings and educational forums are organized every year in these 3 towns. At the regional conference in 2012, 250 directors, pedagogues, teachers, and children from 36 primary schools took part, all of them from Tuzla Canton, Republic of Srpska, Brčko District, Novi Sad from Serbia and Osijek from Croatia.

Tuzla Community Foundation has supported the work of the Reference Group Tuzla which is a network of civil society organizations in Tuzla region. Besides being a leader of Youth Working Group and project called Strategy for Youth in Tuzla Municipality, TCF staff was actively engaged in writing project proposals for the Reference Group office maintenance, and it was also involved in the Group's Board of Trustees. TCF financially supported refurbishment of the office that has been consigned to the network by Tuzla Municipality.





In 2012, MIOS organized 12 different trainings and educational workshops for School Development Teams, teaching staff and pupils. These trainings covered following topics: a project teacher, organization of interschool projects, financial and social education of children through Aflatoun program, inclusion, partnership between parents and school, service learning, leadership of school sports associations and active citizenship. Thanks to donor

funds, MIOS provided support to 13 school projects and, using their own resources, MIOS worked on counselling with school development teams in 5 primary schools in Tuzla Canton. A total of 3000 beneficiaries are included every year in MIOS project activities

MIOS is a member of Aflatoun network for two years now. The network is disseminating program of financial and social education of children. Besides Aflatoun, MIOS was

active in other national and international networks, such as the Network for rightful education in Bosnia and Herzegovina and the International network of organizations working on the development of standards of community education. This network brings together organizations from several countries such as United Kingdom, Ukraine, Russia, Kazakhstan, Armenia, Czech Republic, and Bosnia and Herzegovina.







BUILDING TOGETHER FUTURE OF TUZLA!



"To give away money is an easy matter and in any man's power. But to decide to whom to give it, and how large and when, and for what purpose and how, is neither in every man's power-nor an easy matter. Hence it is that such excellence is rare, praiseworthy and noble." Aristotel



Cooperation with Local Donors and Donor Services

One of the three primary roles of Tuzla Community Foundation is to develop and promote philanthropy and provide services to local donors. During the visits to individuals and businesses in the Tuzla region, TCF presented possibilities and ways of giving support to community development and civil society through establishing private funds or through discretionary donations to already established funds within TCF. In the past ten years, the Foundation opened six independent funds for supporting local projects. The negotiations on opening the first private fund for support to local projects in the field of health, which will be named "Vitalis," were finished in 2012.

Local philanthropists are offered to:

- Easily direct their donation, in accordance with their wishes and community needs
- Monitor and assess the effects of their donation in the community
- Contribute to solving problems

Solidarity fund

Solidarity Fund was established in 2012, when the amount of 2000 BAM was collected from the staff and the Board of Trustees donations from the previous years. During 2012, the amount was doubled and used to support families who live in extreme poverty or are struck by a sudden disaster. Some 55 requests for assistance from this fund were received through community councils in Tuzla. 14 families were assigned fuel wood and stoves, as well as 50 packages of food. Cooperation has been established with the Social Work Center, Civil Protection Tuzla, and the donations were obtained by individuals and syndicate of BH Telecom, RC Tuzla and through donation boxes that were placed in Dramar Centre in Slavinovici, Tuzla.

in community, using relatively small donations

- In the name of donor, answer to a large number of support request

Through creating partnership with socially responsible businesses, families, individuals, public institutions and civil society organizations, we are committed to develop longstanding independent funds for community benefit.

that come from various civic associations and groups

- If they want to, donors increase their own promotion through supported projects on awarded grants
- As donors of the Foundation, connect with other donors at receptions and events organized throughout the year

Tuzla Community Foundation assures that every donation reaches the real goal and that good intentions of local donors get deserved respect and public trust. Responsible management with trusted funds was confirmed by positive financial audits and public is regularly informed on distributed funds through annual reports and web site.

In recent years, we have launched initiatives that will bring together individuals from Tuzla in Donors Club and Friends Club, who want to contribute to community development with their small donations. About 212 individuals are members of these clubs, out of which 93 persons are members of Donors Club and 69 persons are members of Friends Club. In 2012, 48 individuals from Tuzla supported the realization of projects that are implemented by civic associations and groups, selected to participate in the family game!



As in previous years, in 2012 TCF organized promotional and entertainment event called "Man don't be Angry – Be engaged!" in cooperation with local sponsors and Tuzla Municipality. A giant interactive board game with live players was organized on June 29th 2012, at the Freedom Square in Tuzla, in cooperation with eight civil society organizations and non-formal groups of Tuzla. The selected civic groups and associations were supported in previous year by Tuzla Community Foundation funds. For this event,

Campaign for Philanthropy Promotion "Building together future of Tuzla"

Since 2009, the Tuzla Community Foundation has been implementing the campaign "Building together future of Tuzla" which promotes culture of giving and community activism in attractive and innovative way. Within this campaign, we organize promotional and entertainment events in order to raise funds for local projects in Tuzla.

selected associations and civic groups prepared new project proposals that will be co-financed from the funds raised during the campaign.

The selected organizations and groups also proposed the names of over 80 public persons and citizens from various segments of life in order to invite them to support their projects. Donations in the amount of at least 50 KM were given by 48 philanthropists from Tuzla. The total of 3.000 BAM was collected. The Sponsors of the event were: "Mit





Alex" Ltd, "Neutrino" Ltd, "Colossum" Ltd, "Auto- moto centre Viba" Ltd Tuzla, Undo-design Studio and OFF-SET printing company while media sponsors were: Vesta radio, Radio Kameleon, and Cantonal Radio and Television.

Supported projects and civic associations and groups are:

- Six people have donated a total of 400 BAM for the realization of the project "Gate to the world", suggested by the association of families and "Pipol", Friends of Children with leukaemia or cured from leukaemia and other malignancies
- Five people have donated a total of 250 BAM for the realization of the project "National costume is a sto-

ry about culture and tradition," proposed by the University Association of Culture and Art "Zvonko Cerić" Tuzla

- Seven people have donated a total of 350 BAM for the realization of the project "All under one roof," proposed by the Football Club "Kiseljak". This association also won the winning prize of 1500 BAM
- Five people have donated a total of 250 BAM for the realization of the project "Sterilization of stray dogs," suggested by the Citizens' Association "Regnum Animalia"
- Five people have donated a total of 250 BAM for the realization of the project "Intensify the voice of young people," suggested by the youth association "Par Selo – Dubrave".
- Five individuals – philanthropists donated 250 BAM for the realization of the project "Restart," proposed by a youth group "Motus Arte"



- Eight people donated 700 BAM for the realization of the project "Choosing a healthy life, we choose sport," suggested by a non-formal group the Local Community Development Group of Sjenjak
- Seven persons donated 500 BAM for the realization of the project "Days of Gornja Tuzla" suggested by the Local Community Development Group of Gornja Tuzla.



Capacity building in philanthropy

TCF continuously exchanges information with similar foundations and organizations in South-East Europe in fields of philanthropy: Mozaik Foundation B&H, WCIF Bulgaria, CIR Macedonia, FACT Montenegro, FIQ Kosovo, Community Foundations „Slagolica“ and „Zamah“ from Croatia, BCIF and Ana and Vlade Divac Foundation from Serbia, Donors Forum from Bulgaria, Via Foundation from Czech Republic, ARC from Romania, Philanthropy Center Slovakia, RBF from Serbia. With support of C.S.Mott Foundation two TCF representatives took part in two philanthropy seminars in the past two years:

- Workshops on strategic philanthropy that was organized

in London, England by the Institute for Philanthropy, September 2010 and February 2011:

- Expert meeting on community foundations in South-East Europe and visit to community developing foundations in Bulgaria, Varna, July, 2010;
- Study visit to community foundations in Czech Republic, July 2011;
- Study visit to community foundations in Poland, July 2011;
- Workshop on philanthropy development in Western Balkans region, Belgrade, Serbia, November 2010;
- Exchanging experiences on methodology and ways of establishing “donor circles” organized by Association for Communitiy Cooperation from Bucharest in Romania, March 2012.

- More than 30 companies supported the concrete activities and projects: Spring Fair, activities in community centers, decoration of parks and other activities in local communities.
- More than 20 companies in the form of sponsorship supported promotional events: a giant board game “Don’t be Angry Man” and “Tuzla Swimmathon”.



DONORS 2012

Freudenberg Stiftung,
Weinheim, Germany
www.freudenbergstiftung.de

Charles Stewart Mott
Foundation, Flint,
Michigan, USA
www.mott.org

Olof Palme International
Center, Stockholm, Sweden
www.palmecenter.org

ABF Vstra Gotaland, Sweden
www.abf.se

Balkan Trust for Democracy,
Belgrade, Serbia
www.gmfus.org/balkantrust

Global Fund for Community
Foundations, South Africa
www.globalfundcommunityfoundations.org

Federal Ministry for Economic
Cooperation and Development, Germany
www.bmz.de

Association Tuzla e.V
www.home.versanet.de/~pinkow/bosnien.htm

British Council - Active Citizens
www.activecitizens.britishcouncil.org

Ministry of Development and Entrepreneurship of
Tuzla Canton
www.vladatk.kim.ba/Ministarstva/MORP.htm

Tuzla Municipality
www.tuzla.ba

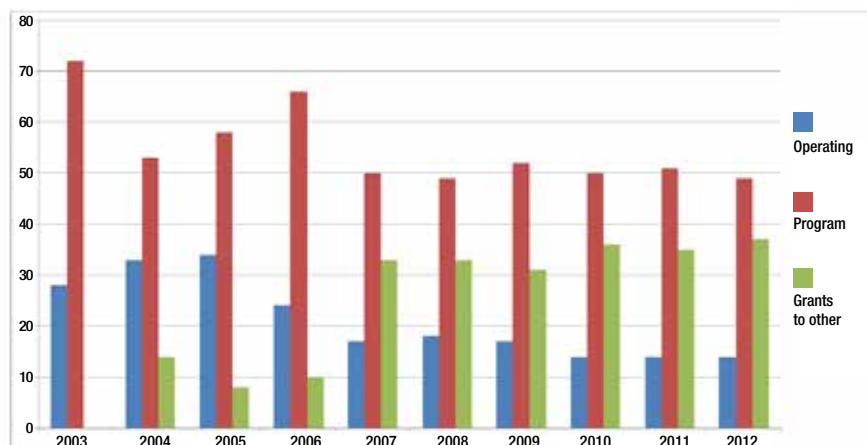
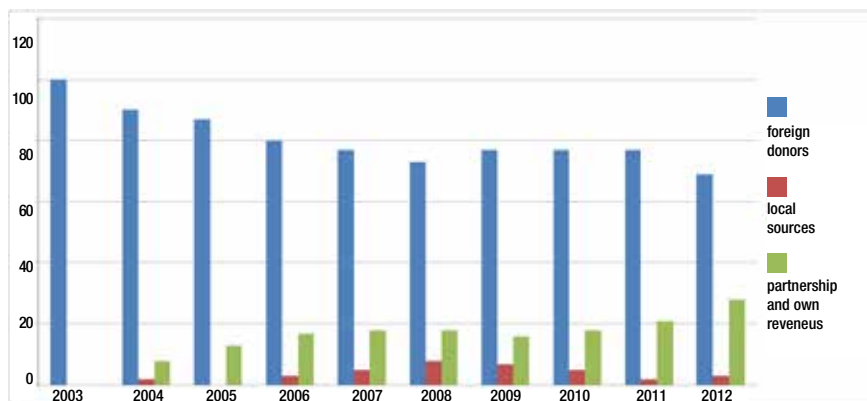
Kalesija Municipality
www.kalesija.ba

Lukavac Municipality
www.lukavac.ba

Bony Ltd Tuzla, Factory of non-alcoholic beverages
www.bonysoкови.ba

BH Telecom
www.bhtelecom.ba

I	REVENUES	2011/BAM	2012/BAM
1.1.	Donors		
1.1.1.	Freudenberg foundation from Germany	49.580	68.877
1.1.2.	BMZ through Freudenberg foundation	49.079	7.158
1.1.3.	C.S. Mott foundation	48.264	73.621
1.1.4.	Global Fund for Community Foundations	13.784	116
1.1.5.	Balkan Trust for Democracy	26.373	4.080
1.1.6.	Olof Palme International Centre	64.035	94.442
1.1.7.	Rosa Luxemburg/British Council	21.148	3.500
1.1.8.	Transfer of donations for future period (BTD;OPC;Freud.S.)	24.949	14.751
1.2.	Other donors and partners		
1.2.1.	Unga Ornar/ABF VASTRA	21.689	42.293
1.2.2.	Association of Friends of Tuzla from Freiburg in Germany	957	10.778
1.2.3.	Refunds for education and study visits, TACSO;GFCF;CFN;YEPP	3.947	3.364
1.2.4.	MUIOS for community schools' fund	400	560
1.2.5.	Local and Cantonal Government Budgets	4.000	3.300
1.2.6.	Local donations from individuals and businesses	2.231	8.778
1.3.	Other revenues		
1.3.1.	Amortization	11.047	9.857
1.3.2.	Income from the activities/IFC	43.307	41.988
1.3.3.	Interest and other income	2.675	1.355
	TOTAL REVENUES	387.465	388.818





BALANCE SHEET 2012

II	EXPENSES	2011/BAM	2012/BAM
2.1.	STAFF		
2.1.1.	Net salaries	59.580	61.580
2.1.2.	Benefits and taxes on salaries	42.361	43.637
2.1.3.	Allowances for food and transportation	27.952	30.668
	Total Staff	129.893	135.885
2.2.	Transport, car maintenance		6.470
	Total Transport	7.586	6.470
2.3.	Equipment with amortization		10.435
	Total Equipment	11.671	10.435
2.4.	OFFICE EXPENSES		
2.4.1.	Material	3.538	3.192
2.4.2.	Utilities	3.327	3.704
2.4.3.	Communication	2.249	2.135
2.4.4.	Bank fee, taxes, postal costs	5.034	7.045
	Total Office Expenses	14.881	16.076
2.5.	DIRECT PROGRAM EXPENSES AND SERVICES		
2.5.1.	Design for print materials for training and promotion	10.013	10.541
2.5.2.	Accounting and Audit	7.488	6.676
2.5.3.	Contractors	8.685	15.188
2.5.4.	Materials for seminars/training/workshops/meetings	3.984	2.473
2.5.5.	Refreshments for seminars/training /workshops/meetings	6.141	2.785
2.5.6.	Spaces for seminars/training/workshops/meetings	4.111	879
2.5.7.	Visibility/advertisements and promotion	4.763	2.433
	Total Direct Program Expenses and Services	45.497	40.975
2.6.	PROGRAM OF SUPPORT TO CIVIL SECTOR		
2.6.1.	Support for youth initiatives	5.360	13.317
2.6.2.	Support to citizens initiatives	14.284	24.560
2.6.3.	Support to Agora centre (institutional development)	41.754	43.482
2.6.4.	Support to OZO (institutional development)	0	9.030
2.6.5.	Support to MIOS – open education development	28.607	32.827
2.6.6.	Support to active communities and open schools	200	9.648
2.6.7.	Support through Solidarity Fund	680	3.889
2.6.8.	General fund for community groups	784	5.138
2.6.9.	New donors project / support	64.434	26.172
	Total Support program for civil society development	156.103	168.063
2.7.	OTHER EXPENSES		
2.7.1.	Networking/Study visits/capacity building	21.606	10.457
	Total Other Expenses	21.606	10.457
	TOTAL EXPENSES	387.237	388.361
	BALANCE	228	457

PARTNERS

International financial corporation
www.ifc.org

Centre for Financial and Credit Counselling "U plusu", B&H

Unga Ornar (Young Falcons), Sweden
www.ungaornar.se

Jesuit European Volunteers, Germany
www.jesuits-europe.info

Open Center AGORA Simin Han
www.agoracentar.org

Interactive Open Schools MIOS Tuzla
www.isoskole.net

Organization for children and youth
"Smile for Smile"
www.osmijeh.org

Center for Civil Society Promotion
www.cpcd.ba

NETWORKS

Youth Empowerment Partnership Programme
YEPP
www.yepp-community.org

European Community Organizing Network ECON
www.communityorganizing.eu

Reference Group, B&H
www.rgtuzla.org

Civil Society Resource Center
www.civilnodrustvo.ba

Agreement Plus Network
www.sporazum.ba

Global Contact local network in B&H
www.unglobalcompact.org

ORC – Youth Resource Centre
www.omladina-bih.net

EFC - European Foundation Centre
www.efc.be

Non-formal Network of Community Foundations
in South-East Europe
www.globalfundcommunityfoundations.org

SPONSORS/DONORS OF PROMOTIONAL EVENTS FOR COMMUNITY DEVELOPMENT

- Tuzla Municipality
- MIT-ALEX Ltd.
- Neutrino Ltd.
- Colosseum Ltd.
- Auto moto center Viba Ltd. Tuzla
- Undo Design
- OFF-SET Ltd.

Media:

- Vesta Radio
- Radio Kameleon
- Tuzla Canton Radio-television.

SPONSORS/DONORS FOR ACTIONS AND COMMUNITY PROJECTS:

- Trade Union of BH Telecom, Tuzla Department
- „Umel dalekomontaža“ Ltd. Tuzla
- DAMFIS Ltd. Tuzla
- AMBIJENT, project bureau
- Tx TV Ltd. Tuzla
- IVL Ltd. Tuzla
- BOSNA SUNCE Insurance
- Lawyers' Office of Smail Salihbegović
- Health Institution "Plava poliklinika"
- PRAWIS Ltd. Tuzla
- Mix Maestro Ltd. Tuzla
- Public Library "Derviš Sušić" Tuzla



NGO and Business Audit d.o.o. Sarajevo Društvo za reviziju i konsalting usluge

I. MIŠLJENJE NEOVISNOG REVIZORA

Uvod

Izveli smo reviziju godišnjih finansijskih izvještaja „Fondacija tuzlanske zajednice“ Tuzla, Porocilna 13, sa starijem na dan 31. decembra 2012, te s tim u vezi povezanih izvještaja o novčanim tokovima i promjenama kapitala na kraju perioda koji se završava 31. decembra 2012. godine.

Za ove izvještaje je odgovorna uprava Fondacije tuzlanske zajednice, Tuzla. Nasta odgovornost se svodi na izražavanje mišljenja o tim finansijskim izvještajima, na temelju provedene revizije.

Opseg revizije

Reviziju smo obavili u skladu sa Međunarodnim standardima revizije finansijskih izvještaja. Ti standardi zahtijevaju planiranje i obavljanje revizije tako da ona pruži razumno uvjerenje o tome da li u finansijskim izvještajima, koji su predmet revizije, ima značajnih pogrešaka. Revizija je uključila ispitivanje, testiranje i prikupljanje dokaza koji podržavaju iznose i objave u finansijskim izvještajima. Revizija je, također, obuhvatila ocjenu primijenjenih računovodstvenih načela te značajnih procjena uprave, kao i vrednovanje sveukupne prezentacije finansijskih izvještaja. Vjerujemo da je provedena revizija pouzdan osnov za izražavanje našeg mišljenja.

Mišljenje revizora

Prema našem mišljenju, utemeljenom na provedenoj reviziji, prethodno navedeni finansijski izvještaji prikazuju realno i objektivno u svim značajnim pitanjima finansijski položaj Fondacije tuzlanske zajednice, Tuzla na dan 31. decembra 2012. godine, te rezultate poslovanja i novčane tokove za 2012. godinu, i u skladu su sa opće prihvaćenim računovodstvenim principima.

Sarajevo, mart 2013. godine

NGO and Business Audit, d.o.o. Sarajevo

Ovlašteni revizor

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Jasna Čardaković dipl. oec



Direktor društva

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- Sabiha Rekić, Program Coordinator, until September 2012
- Sabina Sinanović, Program Coordinator, since September 2012

- Asmira Malkočević, Program Assistant
- Kadir Beganović, Janitor/Stoker
- Fadila Islamović, Hostess, until September 2012
- Rabija Burić, Hostess, since September 2012

External Associates:

- Milica Salaj, Bookkeeping Service „Tandem live“
- Zejnil Jaganjac, Web designer on the Vital Signs project website
- Ermin Selimović, Video presentation production and photography activities
- Hariz Šarić, Consultant on the Vital Signs project
- Nenad Perić, Collecting Data within the Vital Signs project
- Emir Dervišević, Report on Living Conditions and Life Quality in Tuzla, within the Vital Signs project
- Azra Bašić, Survey by the IFC agreement
- Semir Salihović, Survey by the IFC agreement
- Rifat Berbić, Monitoring activities within the British Council project
- Božo Divković, Monitoring activities within the British Council project
- Fata Kunić, Houskeeping

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- Asmir Ćilimković, Program Manager at CCI
- Zoran Kapetanović, Editor at Radiotelevision at Tuzla Canton
- Faruk Omanović, Graduated Engineer of Constructin Business, Court Exper

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- Jasna Jašarević, Executive Director of Tuzla Community Foundation

Grant Committee for School Projects Fund:

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- Sabina Sinanović, Agora Center Coordinator
- Hariz Agić, Counselor at the Pedagogical Institute

Grant Committee for Active Communities Fund:

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- Slavica Mitrović, Member of Local Community Council Sjenjak
- Alma Kovčić, Member of Local Community Council Solina
- Haso Adrović, Pedagogue at Primary school "Solina"
- Rifat Berbić, Member of Local Community Council Tušanj

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- Anela Jakupović
- Azra Suljanović
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- Jasna Kuralić
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- Emir Halilović
- Haris Bačić
- Lejla Karić
- Lejla Nezirović
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- Reno Kadić

Vital Signs Tuzla – Expert Group:

- Nisveta Osmić, Ministry of Development and Entrepreneurship of Tuzla Canton
- Azem Poljić, Ministry of Work and Social Policy of Tuzla Canton
- Nedžad Djedović, Ministry of Health of Tuzla Canton
- Ahmet Alibegović, Ministry of Internal Affairs of Tuzla Canton
- Mehmed Krainović, Institute for Statistics of Tuzla Canton
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- Sonja Brčinović, Social Work Center
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- Esmir Spahić, Tuzla Municipality, Department of Development, Entrepreneurship and Social Services
- Indira Jahić, Tuzla Municipality - Department of Development, Entrepreneurship and Social Services



- Kemal Kurević, Deputy Mayor, Department of Public Utilities, Constriction and Local Community Affairs
- Jasna Alispahić, Tuzla Municipality, Department of Housing and Return
- Milan Čolić, Tuzla Municipality, Department of Housing and Return
- Milena Petković, Tuzla Municipality, Departments of Veterans and Disability Services
- Amer Čanović, Tuzla Municipality, Urbanism Institute
- Gordana Jakovac-Bajrektarević, Tuzla Municipality – Department for Urban Planning and Environment
- Hasiba Šahmanović, Pomoćnica Načelnika, Department for Geodetic Affairs and Property Law
- Alma Kurt, Health Center Tuzla, Department of Family Medicine
- Nermina Đulović, Health Center Tuzla, Department of Health Protection of pre-school and school children and students
- Amra Delić, Health Center Tuzla, Center for Mental Health
- Armin Čatić, Public institution National Theatre Tuzla
- Vesna Isabegović, Public institution Eastern Bosnia Museum
- Dženan Jusufović, Public institution International Portraits Gallery Tuzla
- Enisa Žunić, National University Library Deviš Sušić
- Edisa Hodžić, Public institution Pensioners' Home Tuzla
- Alma Halilović, Public Institution Our child Tuzla
- Edin Jahić, Board of Primary Schools Principles, Tuzla Canton
- Zlatko Ibrišimović, Board of Secondary Schools Principles, Tuzla Canton
- Husejdić Haris, Mejdan, Center for Sports, Culture and Economy
- Maja Hodžić, Public institution Youth Home
- Mirela Arifović, Center for Entrepreneurship Development
- Adil Pezerović, National Kitchen Immaret Tuzla
- Džemila Agić, Ecology and Energy Center
- Edina Mujezinović-Kasumović, DD GIPS Tuzla
- Fatima Bečirović, Vive žene
- Ana Lučić, Civil Initiatives Centers
- Alenka Savić, Development and Support Center
- Suvad Zahirović, Informative Center for Person with Disabilities Lotosice
- Dragan Markelić, Hiking Club Konjuh
- Nenad Perić, Association of Citizens Fenix
- Selma Hukić, Human Rights Bureau Tuzla
- Edina Malkić, MIOS Tuzla
- Miralem Dautović, Public Bussiness RTV TK
- Mehmed Pargan, Bosnian Media Group

Volunteers in fundraising for „Čovječe ne ljuti se“ and Active Communities Fund:

- Admir Topčagić, University Cultural and Art Association Zvonko Cerić
- Alija Sadiković, Activists from Local Community Dragunja
- Alma Babić, University Cultural and Art Association Zvonko Cerić
- Almir Žigić, Football Club Kiseljak
- Amela Kišić, Association of Citizens Regnum Animalia
- Amra Saračević, Association of Families and Friends of Children with Malignant Diseases PIPOL
- Armin Čolić, Association of Citizens Regnum Animalia
- Denis Hamustafić, University Cultural and Art Association Zvonko Cerić
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- Esad Ferhatbegović, Activists from Local Community Simin Han
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- Ivan Perkić, Youth Association Par Selo-Dubrave
- Jasmin Avdhodžić, Football Club Kiseljak
- Jusuf Musić, Activists from Local Community Dragunja
- Maida Mehmedović, Activists from Local Community Gornja Tuzla
- Midhat Salihović, Activists from Local Community Grabovica
- Marina Pranjic, Youth Association Par Selo-Dubrave
- Savka Andrić, Activists from Local Community Grabovica
- Sadija Mašić, Activists from Local Community Gornja Tuzla
- Slavica Mitrović, Activists from Local Community Sjenjak
- Vedran Haračić, NG Motus Arte
- Zlatan Vasić, NG Motus Arte
- Željko Tomić, Youth Association Par Selo-Dubrave

Volunteers at the office:

- Jasna Makočević, Community Development Program
- Emina Beganović, Youth Bank Lukavac Leader
- Sanela Karić, Youth Bank Kalesija Leader

Our activities would be impossible to implement and TCF story would be incomplete without the volunteers. Together with them we build and develop our community.

Activists within the organization for children and youth "Smile for Smile" and the Agora Center programs are important and equal part of TCF volunteer program, even after they became independent organizations.

Volunteers of the organization for children and youth „Smile for Smile“ 2012

- Amina Selimović
- Daria Vilušić
- Anela Jakupović
- Asja Dizdarević
- Azra Bašić
- Ermin Selimović
- Emina Beganović
- Emina Žunić
- Lejla Feukić
- Lejla Šehanović
- Mehdina Jakupović
- Mirza Mujezinović
- Sanela Hukić
- Sanela Karić
- Semir Salihović
- Tahir Žustra
- Nermina Hodžić
- Raisa Čirak
- Zerina Brkić
- Zinaida Beširović
- Vlasta Marković
- Dženita Čizmić
- Ninela Karić
- Naida Mandžukić
- Merima Čorhodžić
- Mirna Ćosić
- Dinka Vehbić
- Azra Mandžukić

Volunteers from German organization „Jesuit Volunteers“ 2012

- Agnes Stelzer
- Irene Mueller
- Kathrin Gruhn
- Lorenz Quast
- Regina Sebastian
- Sebastian Weissenborn
- Sophia Haether

Volunteers in the Agora centre 2012/Leaders of the education activities

- Alma Imamović
- Alma Tanjić
- Amra Hajdarević
- Amra Tobudić
- Belma Sarajlić
- Bojan Lepić
- Dženana Halilović
- Emina Beganović
- Erna Hasić
- Emir Vejzović
- Mehdina Jakupović
- Mirela Šiljegović
- Nataša Stjepić-Ćosić
- Sedina Smajlović
- Suzana Nikić
- Tirita Divković
- Vanja Divković
- Vahid Puškarević

Volunteers in the Agora Centre 2012/Students of social work for home visits to elderly and ill

- Alisa Imamović
- Amela Gušić
- Amela Muharemović
- Amra Osmanović
- Amra Sumbić
- Amra Zukić
- Azra Mustafić
- Belmira Husić
- Eldina Sarić
- Elvisa Kasumović
- Esmeralda Babić
- Irena Sinanović
- Izudin Halaba
- Jasmina Selimović
- Maja Simala
- Mirela Halilčević
- Nasiha Aljić
- Samra Hajdarević
- Samra Sinanović
- Selma Brkić
- Senija Iukavica
- Vedrana Dautović
- Vedrana Mijatović



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