

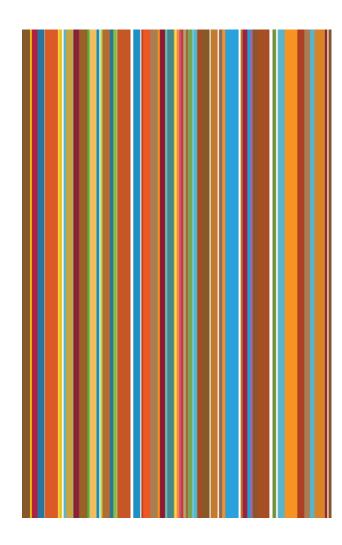
Fondacija tuzlanske zajednice

# Good people do good things



# Annual Report 2010.

www.fondacijatz.org



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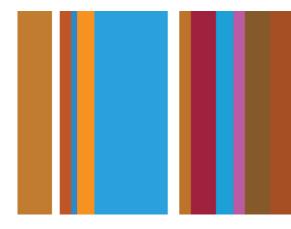
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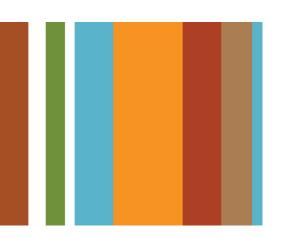
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# Letter from the Executive director

Dear readers,

It is my great pleasure to present the activities of Tuzla Community Foundation for 2010!

Throughout the report you will meet good people that do good things for their local community: active citizens and volunteers who unselfishly invested their time, ideas and resources into community development, active civil society organizations that implement programs for most deprived citizens in our town, young people that help other youngsters to become empowered and face easier with life challenges, donors who invested into innovative projects for community development...

I want to thank to all committed people who helped our organization as well as our city to grow and develop in 2010!

I hope you will enjoy in reading.

pessenic

Jasna Jašarević Executive director

# We are...

- Independent, non-profit, non-governmental organization
- We operate in the area of Tuzla (200 000 inhabitants)
- We develop grant making programs to support civic initiatives in Tuzla citizens that improve quality of living in our town
- We implement projects aiming to improve civic participation, particularly youth participation and build partnerships between three sectors
- TCF is managed by a Board composed of prominent citizens of Tuzla who want to contribute to the civil society development
- Both men and women are equally represented in the Board on voluntary basis and all of the decision making committees, and 30% of the members are the young
- We pool donations from individuals, families, companies and organizations from the country and abroad into funds for community building of Tuzla and welfare of all its citizens

# Mission

Tuzla Community Foundation supports civic participation in democratic development of local communities through **funding civic initiatives and projects for common good. Through the promotion of culture of giving and voluntarism**, we help donors of Tuzla to direct their philanthropic aspirations to meet the community needs.

# Vision

Tuzla Community Foundation is leading non-profit independent organization for providing financial support to civic initiatives for common good of the society.

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# Introduction

In cooperation with non-formal groups, active citizens of Tuzla and young people, as well as voluntary associations and organizations in Tuzla, in 2010 we conducted following tasks:

- Supporting civil initiatives and youth initiatives in the area of Tuzla throughout the year (co financing through joint funds by foreign donors, local, cantonal and federal budgets, as well as donations from the businesses and individuals)
- Motivating citizens, the young in particular, to actively participate in community development through organizing voluntary actions and projects for community benefit in elected neighborhoods in Tuzla that are in state of need, such as Simin Han, Gornja Tuzla, Husino, Solina and Tušanj.

 Advocating for community education through support to the development of community centers and delivering non-formal training and workshops for the citizen and youth and support to open schools in the community in cooperation with partner organizations and institutions

Promoting development of independent funds and culture of giving in Tuzla

#### **Beneficiaries**

During 2010, Tuzla Community Foundation implemented activities aiming to strengthen cooperation and partnership between the three sectors and build capacities of active citizens, particularly the young, in order to increase the level of civil participation in democratic community development. The total number of direct beneficiaries of TCF programs was around 3000, while the estimated number of indirect beneficiaries is over 30 000.

188 citizens participated in forums, workshops and com- munity action in Gornja Tuzla, Husino, Simin Han, Tušanj and Solina	It is estimated that there were over 18000 beneficia- ries of small grants in 2010	It is estimated that over 4000 young people benefit- ed by the youth projects	1922 citizens participated in education courses, semi- nars and cultural events in Agora
587 citizens were engaged in the implementation of 27 civic initiatives	43 young people went through education on de- cision making and were active in two Youth Bank Boards	70 young people (15-25 years old) participated in the works of Youth Clubs	16 associations and com- munity groups conduct their activities in Agora cen- ter
6 citizens of Tuzla were en- gaged in the independent Committee for distribu- tion of small grants	105 youth activists participated in the implementation of 18 youth projects	22 young coaches were en- gaged in the project "Young community leader "which in- cluded over 100 children aged 9-14	We cooperated with 5 Community Councils, 12 el- ementary and high schools and 4 community centers

# 1. TUZLA COMMUNITY FOUNDATION GOALS AND PROGRAMS

#### General Goal

Improvement of quality of life in Tuzla through the partnership of the three sectors, networking and holistic approach to community development

#### **Specific Objectives**

- 1. Support to the development of civil society through
- 1.1. Empowerment of local communities and promotion of active citizenship
- 1.2. Empowerment and inclusion of the young in the community development
- 1.3. Promotion of community education and life-long learning
- 2. Promotion and development of culture of giving and volunteerism through
- 2.1. Promotion of the civil sector and event and campaigns organizing
- 2.2. Providing services to Tuzla donors





- SUPPORT TO CIVIC INITIATIVES IN TUZLA Small grant for civic initiatives in the field of culture of living and ecology, community cohesion, education, sports and culture. Decisions are made by independent Committee for Distribution of Small Grants
- SUPPORT TO YOUTH INITIATIVES IN TUZLA Support to youth projects and initiatives in Tuzla. Decisions are made by the young members of the Youth Bank Board.

#### **GRANTS FOR COMMUNITY EDUCATION**

- Donor advised fund established by Freudenberg Stiftung for institutional development of the organization International Interactive Open Schools.

- Donor advised funds for development of open schools in Tuzla, members of International Interactive Open Schools.



- COMMUNITY DEVELOPMENT PROGRAM - Community organizing - local groups for community development in 5 local communities
- Support to the development of the civil sector in Tuzla
- Volunteer programs /JEV

#### YOUTH EMPOWERMENT PROGRAM

- Training for the members of the Youth Ban Board and learning by doing - Youth organizing – youth clubs in five local
- communities - Initiative Smile for Smile – project: Young **Community Leader**
- COMMUNITY EDUCATION PROGRAM - Development of community center Agora - Cooperation with open schools

# DONOR SERVICE

#### PROMOTION OF CULUTRE OF GIVING

Campaign "A Gift to Community is a Gift to Yourself"

#### PROVIDING SERVICES TO TUZLA DONORS

In 2010, in cooperation with donors we administered donor advised funds for open schools and development of the organization International Interactive Open Schools

We offer an opportunity to all citizens of Tuzla to become: Friends of TCF (individual donation KM 10-49 annually) Donors of Tuzla (individual donation KM 50-1999 annually)

Open their own Fund (individual donation or joined donations of KM 2000 annually or more) The companies and entrepreneurs from Tuzla can support individual initiatives (friends of Tuzla and Donors of Tuzla or they can become **sponsors** of the events.

Donors can give their services, products or property and directs it according to their philanthropic wishes.

# Program Scheme 2010



# 2. PROGRAMS OF FINANCIAL SUPPORT

#### 2.2. Support to Civic Initiatives in Tuzla

This is a unique program on the state level. Small associations, community grups and public institutions have an opportunity to apply for funds up to KM 1000 and implement activities for the community benefit. The decision on support is made by a Committee for distribution of small grants composed of Board members, as well as other prominent Tuzla citizens who are experts in specific fields. In 2010, there were 6 members in the Committee. They discussed projects and made decisions to support 27 grantees who applied during the year in three rounds of call for proposals, in April, July and November. The decisions were verified by the TCF Board.

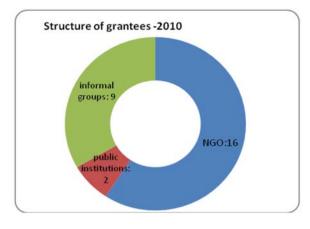
In 2010, there was an increase in number of project proposals compared to the previous years, which is probably connected with the media promotion of the grant program, but also a more developed civil sector in Tuzla, and definitely with the economic crisis that is becoming more apparent in Tuzla area. 55 different associations, institutions and community groups submitted 63 project proposals during the year and introductory meeting was held with each of them. TCF staff organized 4 training on developing project proposal and fundraising for 41 persons from 4 organizations and institutions. Total of **27 projects** were supported in the amount of **KM 18 136**. Based on the grantees' reports and field monitoring it was established that there were **587 activitists** running the projects and **number of beneficiaries is over 18000**.

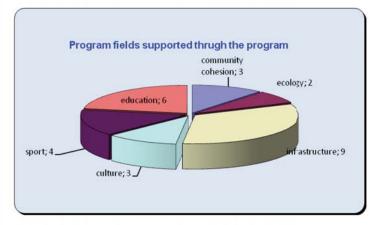
# Civic initiatives supported in 2010 ORGANIZATION

#### Amount

		T NOZET	711104110
			lonation/KM
1	Sport Association "Sloboda" — Tamburitza orchestra	Development of Culture in Community	530.00
2	HO "Nada"-Association of parents of drug addicts	When Evil Comes Knocking on Your Door	910.00
3	Library "Derviš Sušić"	Days of the Book	900.00
4	Association "Nove romske nade"	Meet Roma	500.00
5	Development Team of Elementary School Slavinovići	Eco mini park-Oasis	980.00
6	Chess group Of Pensioners' Association Simin Han	Chess Tournaments for Pensioners	570.00
7	Parents Council of Elementary School Breške	Arranging the Sport Field next to School	802.00
8	Amateur Art Association "Franjo Leder" Tuzla	Art Workshop "Leda"	600.00
9	Chess Association TOP	Chess vs. Fascism, Drugs, Alcohol, Violence and Smuggling	570.00
10	Parents of 4th Grade Students of Elementary School Tušanj	Eco – green Oasis	580.00
11	Community Group Gornja Tuzla	Days of Gornja Tuzla	650.00
12	Raft eco club ACCENT	Pannonia Rafters	700.00
13	Community Group Mala Solina	Bulilding Handrail in Mala Solina Street	600.00
14	Development Team of Elementary School Pasci	Safety of Students and Youth During Sport Activities - Fence round the Sport Field	500.00
15	Association "Lastavica"	Room for All – We are equal	635.00
16	Community Group Husino	Local Cemetery Husino	500.00
17	Ecological – sport Association ″Eko-Sport″Šički brod	Building Mini Playground for Children	929.00
18	Dance Club Flamenco Tuzla	Imropving the Conditions for Dance Practice	320.00
19	Scout Association "Duga"	Arranging Sport Field in Ljubače	550.00
20	Soccer club "Mladost"	Adapting premises for Women Soccer Club	540.00
21	Table tennis club "Kreka"	Tuzla – the City of Table Tennis	500.00
22	Citizens Association "Step by Step"	Small Karate School	860.00
23.	Elementary School "Kreka"	Book Keeps you Company	820.00
24.	Croatian Cultural Association Husino	Making Outfits for Croatian Folklore Dance	800.00
25.	Association of Breške Residents	Weaving in Breške	820.00
26.	Community group Donji Čaklovići	Road Sanation in Donji Čaklovići	750.00
27.	Association of Parents Councils of Tuzla Canton	Education of Parents Councils for Promotion and Protection of Human Rights	720.00
		TOTAL	18.136,00

PROJECT





# **DONATION FROM COMPANIES / ORGANIZATIONS**

#### Named Fund

Support activities of your interest. Regular annual donation in the amount of KM 2000 or more will enable Foundation to regularly support associations, organizations and community groups that you find important on your behalf.

# **Donate Property!**

You can give to your community more than money. You can donate real You may give your real estates, property, stocks, insurance policies, goods and free services and so on. Foundation takes the responsibility to estimate such donation, sell and invest into community.

# Sponsorship

Foundation receives small donations from companies and organizations for fundraising campaigns for building funds for civic initiatives and youth initiatives in agreement with sponsor Sponsor: KM 100 - 499 Silver sponsor: KM 500 - 999 Golden sponsor: KM 1000 - 1999

# **General Donation**

All undirected donations of KM 100 or more will be responsibly and transparently directed to the current needs of the community. All donors will be represented in publications.

# **DONATIONS FROM INDIVIDUALS / FAMILIES**

# Friends

Become a Friend of the Foundation by giving regular annual donation of KM 10-49. This donation will be directed into general funds: Fund for Civic Initiatives and Youth Bank Fund, General fund for all purpose.

# Tuzla Donor Club

Become a member of Tuzla Club of Donors!!!

Members of Donors Club give regular annual donation in minimal amount of KM 50. This initiative brings people together, people who are ready to help their community in the long term with their small and big contribution, joined in the Club of Donors support democratic development of Tuzla.

# **Donate Property!**

You may give real estates, real estates, property, stocks, insurance policies, goods and free services and so on. Foundation takes the responsibility to estimate such donation, sell and invest into community.

# Named Fund

Establish your own fund and support activities that interest you! Regular annual donation in the amount of KM 2000 will enable Foundation to regularly support local associations, organizations and groups on your behalf.

# TUZLA COMMUNITY FOUNDATION SEEKS INNOVATIVE WAYS TO TURN VOLUNTARY GIVING INTO A TOOL FOR COMMUNITY DEVELOPMENT

### Fund for the Spring Fair in Simin Han

This fund is directed to the promotion of civic activism and voluntary engagement of community groups and associations, institutions and individuals from Simin Han. This is a pooled designated fund, supported by businesses and entrepreneurs from Simin Han. TCF awards a grant for Spring Fair from this fund every year and supports actions of spring cleaning in the community. Companies, associations, institutions and community groups all participate in the Spring Fair and promote their services, products and goods.

Spring Fair 2011 was held on June 4th with the support of donors: Medical institution Plava Poliklinika, Umel Dalekovodmontaža Ltd and Kiko Ltd. The grant was KM 784 and the value of voluntary engagement is estimated to be over KM 1000. The preparation, realization and evaluation of the event were done by associations and institutions from Simin Han under the lead of Agora center staff and with Agora center resources.

Within the preparation for the Spring Fair, 5 community actions of spring cleaning were organized and over 100 volunteers participated. Over 20 associations and community groups participated in the Spring Fair with presentation of their projects, services and cultural program. Additionally there was a tournament in chess on the outside chess field with participants from 4 Tuzla communities and the gigantic game of LUDO (Man don't be Angry) with live players with 8 youth groups. Medical staff of the local outpatient clinic organized free testing of blood sugar for 50 residents and visitors. To-tal number of visitors of the Fair was estimated to be over 500. Evaluation of the event was done in a participatory way with all community stakeholders.

# Omer Muminović, 28 from youth center IPAK, Simin Han said about the Spring Fair:

" This was a great chance for us, the young, to present our work and results we achieve in the Youth center Ipak. Memebers of Ipak Križevići spent the whole day today socializing with the young from Simin Han and Tuzla and participated in the presentation of the organization. We 've also seen other organizations, and had fun..."





#### **2.2.** Support to the Youth Initiatives in Tuzla

We believe that decisions regarding youth initiatives should be made by the youth. Therefore, each year including 2010, Youth Bank Board makes decides about grants to youth initiatives. Board members have one-year mandate from September to August of the next year.

Hence, in 2010, two Youth Bank Boards were active: YBB 2009/2010 (21 young people) and YBB 2010/2011 (22 young people). Young Board members learned by doing media promotion of the program, fundraising, mentoring the applicants and scoring received proposals, pre-selecting and finally deciding on support. Their decisions were verified by the Administrative Board of Tuzla Community Foundation.

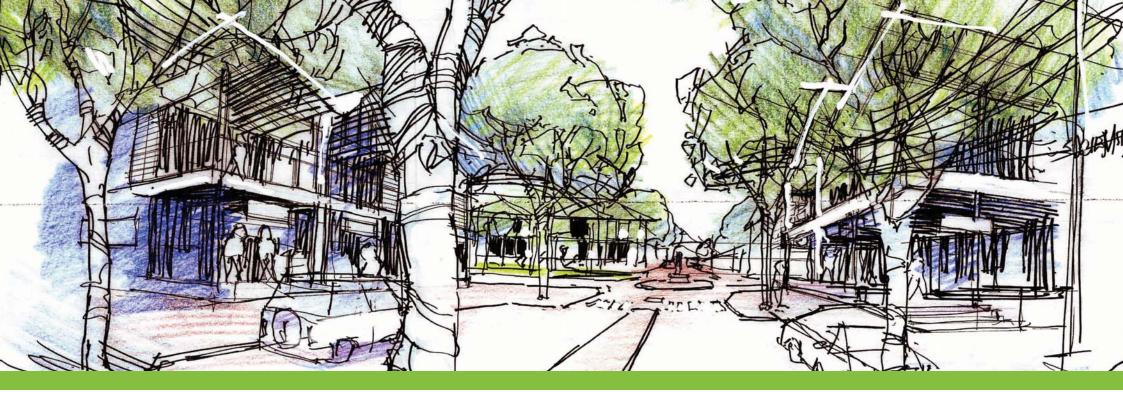
There were two cycles of calls for proposals in 2010, in April and September. Total of 42 project proposals of different youth organizations and community groups were received and processed; **18** grants were awarded. Youth Bank Board members regularly performed in field monitoring and evaluation of approved grants with support of their mentor and promoted the examples of good youth practice in Tuzla. Based on monitoring and project reports it is established that **105 youth** leaders participated in the implementation of 18 youth initiatives co-funded through the program of the Youth Bank Tuzla and total number of youth project beneficiaries was 10 000.

Youth Ini	tiatives supported in 2010		
	Applicant	Project title	Amount/K
1	Group: Graduated Social Workers	Imagine and paint	590,00
2	Group: English and German for Kids	Educate with a smile	800,00
3	Students Council of Vocational High School for Tourism	Legend about the Country	310,00
4	Soccer School "Winners" Tuzla	Second Championship of Soccer School in Tuzla	510,00
5	Group of Social Pedagogues : "Tawaret" Tuzla	Friendship Hug	450,00
6	Mountereering Association "Konjuh" Tuzla – Eco group	Cleaning Tracks in Ilinčica Hill	280,00
7	Youth Group "Multi" Tuzla	Free Newspaper "Multino"	780,00
8	ASEF	Free Student Magazine "Ekonomist"	780,00
9	ASPF – Association of Law Students UNTZ	Arranging park at the Law Faculty UNTZ	600,00
10	Hobson's Choice, music band	Music Without Borders	400,00
11	Salt Art	Salt Art	580,00
12	Youth Club of Breške Association	Snowflakes	780,00
13	Tuzla Highschoolers	Games Without Borders	200,00
14	Education Innovators	Poster Presentation of Math Lessons	700,00
15	University Sport Association	Inter-University Sport Games	540,00
16	"TLx- Unique"	Friendship Armband	260,00
17	Economists	Economists in Economy	400,00
18	Youth of Grabovica Community	Refurbishment of Sport Field Gornja Grabovica	800,00

# /KM

Tuzla Community Foundation is a local foundation that raises and pools funds for the welfare of Tu-zla community.

Total 9760,00



2.3. Grants for Community Education

# Institutional Development of International Association for Open Schools (MIOS)

Thanks to the special donor advised fund of the German foundation "Freudenberg Stifutung" we co-fund the work of MIOS association that implemented projects in the field of development of open schools and development of standards of open education throughout the year. It also worked on strengthening of the network of open schools in the region (Tuzla-Osijek-Novi Sad), building capacities of trainers, managers and parents involved within the network and delivering training on methods of establishing and managing open schools in the community.

# Designated Funds for Development of Open Schools

Tuzla Community Foundation, in cooperation with MIOS, works on the promotion of community education and offers support to the development of open schools in the community. MIOS delivers specialized training for teachers and school development teams and works on networking on city level and regionally (Tuzla-Osijek-Novi Sad), while Foundation within its program of community education develops community center Agora. Both MIOS and TCF are developing the Model of Open Education in Bosnia and Herzegovina.

In 2010, MIOS established two designated funds in the TCF for in the amount of KM 8320. Through the Fund for Support to

School Development Teams, 9 projects were supported, and through the Fund for Cross-School Cooperation 5 cross-school projects in the field of children's rights were supported. All 14 projects were successfully completes in compliance with the goals and criteria of open schools and filed monitoring and evaluation was done by TCF.

This was the unique way to ensure that teachers, together with parents, students and school management, within the practical part of their education implement projects in schools and communities and directly improve the process of school democratization. The decisions about the support were made by the Committee appointed by MIOS as a founder of the designated funds.

# Support to School Sport Associations through Memorial fund Osman Hasić

School Sport Associations are small nonformal organizations in elementary schools run by young school students. The project of school sport association is prmoting the idea that sport is for everyone regardless of natural abilities, acquired skills and physical predispositions. One of funders, Osman Hasić, a PE teacher himself was a dedicated promoter of this idea. In his honour, in May 2010, the Memorial Fund for Award "Osman Hasić was established as the first memorial fund within Tuzla Community Foundation.

This year, the founders gave the Osman Hasić Award to School Sport Association "Street Fighters" from Pasci, which was rated as most active and successful in the competition of school sport associations.

#### 3. OPERATING PROGRAMMES

#### 3.1. Community development program

During 2010, we have cooperated with five local community councils. open centers and social centers, large number of nongovernmental organizations, active individuals and groups in the community, the youth, women, private sector and public institutions. We also participated in the work of the Reference Group Tuzla, in international networks Youth Empowerment Partnership Program (YEPP) and European communities organization network (ECON). We also established new partnerships within the projects with German association GTZ and with the Department for Return of City of Stockholm.

# Project titled "Community Organizing"

The role of Tuzla Community Foundation in this project is to facilitate the organization process, provide necessary trainings and support active citizens in implementation of the project, both organizationally and financially. During the year, we worked with five active community development groups / networks in Tuzla. These local community development groups in Simin Han, Gornja Tuzla, Solina, Tušanj and Husino are popularly called "stakeholders", and their task is to improve the process of organization and development of local community through promotion of active citizenship and culture of dialogue, as well as networking at local and international level.

Among the "stakeholders" there are local community councils, schools with their structures, youth associations and clubs, as well as other civil society organizations such as associations of women, sport clubs, public health centers, and companies, even religious institutions implementing projects and activities for citizens.

Community organization process includes the baseline needs and resources assessment at the beginning of the year, as well as regular exchange of information, development of cooperation and implementation of small activities for the benefit of the community throughout the year.

Communication and cross sector cooperation are very important segment of live democracy and basis for joint planning and implementation of the activities aiming the better community.

188 active citizens participated in 7 workshops, at which they developed their annual action plans based on the citizens' needs, and during the year, they adjusted the plans, developed the activities and analyzed the achievements aimed at better quality work in future (26 regular meetings and meetings with specific topics gathering the community stakeholders). The emphasis was on the needs of the youth, and the youth clubs in these target communities are significant resource recognized by all stakeholders during the community needs assessment, as well as during implementation of the activities, inclusion of the youth in the decision making processes and evaluation of the activities.

In 2010, 21 community activities were implemented, 9 of which were sup-

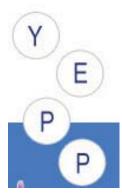
ported through the program for civic initiatives, while 10 were supported organizationally through the establishment of cooperation with local companies. Important to note is that the most significant issues are resolved through cooperation of all stakeholders, based on the agreement. For example, the management of the primary school Solina managed to start the winter season with repaired boilers in the school building heating system funded by the municipality of Tuzla and Ministry of education of TC. This was completed on time thanks to the engagement of parents, local community council, private entrepreneurs and municipal councilor from Solina. but also to the fact that the school management had the opportunity to present their problems and get the support in resolving this issue. All the members of local community development group of Solina were involved in lobbying and finding solutions to the heating problem, because all of them had the mutual interests – care for the voungest citizens of their community.

# Annual conference of citizens

The same as during the previous two years, in the end of 2010, final conference of citizens was organized gathering the representatives of all 5 community development groups, discussing the examples of good practice, potential risks and proposals for future. Main recommendations of 60 participants at this conference were that it was necessary to organize training for the Council members as organizers of the community, because the members do not have training before admission to the local community council. This was particularly promoted by the active groups and organizations from the local communities where the Foundation does not work, because they believed that local community council members do not cooperate enough with civil society organizations, and such cooperation between public and civil sector is crucial for good quality community organization process. Recommendation of the conference participants was to organize training about organization of communities for all 40 local communities in Tuzla, to establish in all local communities of Tuzla the group for development. This was supported by the representatives of Tuzla municipality at the meeting held very soon after the conference.

# Membership in international networks

The foundation continued the mem-



bership in the network Youth Empowerment Partnership Program (YEPP). Local community development groups of Simin Han and Gornja Tuzla had their youth representatives at the IV YEPP confer-

ence and youth meeting at European level, titled "Be the change". Four youth representatives from these two communities, representative of the Youth Bank Tuzla and president of the municipal council of Tuzla participated at the conference together with over 150 young people and authority representatives from 8 European countries. They exchanged experiences and discussed the issues of youth, their role in the society and challenges that Europe currently faces. The Foundation shall continue with the membership in YEPP network, which is very important for exchange of experiences with activists in Europe and for development of joint community development models with emphasis on the youth needs.

Tuzla Community Foundation is the only community foundation in Bosnia and Herzegovina and we have no opportunities for networking in the country. With the support of the foundation C.S.Mott, community development program manager participated in September at the first workshop module about strategic philanthropy titled "Community Foundation Futures". Trainers were the experts from the Institute for philanthropy, and participants were the representatives of the community foundations from the United Kingdom, Czech Republic, Bulgaria, Romania, Russia and Ukraine. In July 2010, the executive director also participated at the meeting in Varna in Bulgaria, about the community foundations development in Southeast Europe. On that occasion, together with the representatives of other philanthropic organizations and foundations, she visited local foundations in Stara Zagora and Yambolu in order to exchange experiences and best practices regarding the funds raising from local sources (individuals and companies). We participate together with

the Centre for peace and non violence from Osijek in European community organization network (ECON). Within the network, we regularly exchange experiences and methods of good practices. In 2010, we confirmed participation of two representatives of the Foundation at the training for community organizers, planned for January 2011.

Tuzla Community Foundation continuously exchanges the information with similar foundations and organizations in the region, and at the level of South East Europe in the field of philanthropy development. In November, two representatives of the Foundation participated at the workshop on philanthropy developments in the West Balkans region that took place in Belgrade from 14 to 17th November 2010. The workshop was organized by C.S.Mott foundation and facilitated by the former executive director of BCIF. Aleksandra Vesić. The workshop was participated by the representatives of the following organizations: Mašta from BiH, WCIF from Bulgaria, CIR from Macedonia, FACT from Monte Negro, FIQ from Kosovo, Fund for local development "Slagalica"and "Zamah"from Croatia, BCIF and Foundation of Ana and Vlade Divac from Serbia, Donor forum from Bulgaria, Via Foundation from Czech Republic, ARC from Romania, Centre for philanthropy from Slovakia, RBF from Serbia.

#### Support to civil sector development in Tuzla

During this year, we continued supporting the Reference Group Tuzla, a network of 56 non government organizations from Tuzla. We maintained the leading role in the work of the task group for youth issues and the project of Youth strategy development for Tuzla municipality; the staff of the Foundation actively worked on development of the project proposals for funding of the Reference Group office and preparing the membership systematization for annual assembly. In addition, the Foundation financially supported the renovation of the premises of the Reference Group, which were given to this network by the municipality of Tuzla.

Open meeting with the representatives of civil society was moderated by the director of the Foundation, at the invitation of Tuzla municipality. The meeting was held within the 7th Conference on European Charter of Human Rights in Cities. After the first meeting held in Barcelona, in 1998, the Charter was adopted in Saint-Denise in 2000 and since then the conference is held on a two-year basis in some of 400 signatory cities. After Venice (2002), Nurnberg (2004), Lion (2006) and Geneva (2008), Tuzla was the host of the Conference in period from October 7th – 9th 2010.

As a representative of non government sector, the Tuzla Community Foundation was involved in the work of the council of non government sector and youth issues of TC in 2010, together with the Centre for Civil Initiatives Tuzla. During the past year, the council devoted most of the time to the advocacy for implementation of the proposed and adopted Action Plan for Youth 2010-2013, which was prepared by the council and submitted to the government for the adoption in the end of 2009.



## Promotion of voluntarism

We continued cooperation with the organization Jesuit European Volunteers (JEV) in 2010. Through this partnership 4 young volunteers come to Tuzla every year and work on a full time basis in organizations where they gain different skills, working habits and experience for life. As in previous years, volunteers are recruited through the Foundation, and are allocated to work in Open Agora centre, humanitarian organization Prijateljice, Koraci nade and public institution Centre for children without parental care. For these young people, staying in Bosnia and Herzegovina and work in socially important organizations is a significant part of their growing up process and preparation for selection of the profession, while they are at the same time, for organizations where they work, a significant resource and support to the team of employees.

Local volunteers are also actively engaged in the activities and projects of the Foundation. Most of volunteers from Tuzla work for few hours a week, which is different from JEV voluntary program, but they stay in the Foundation programs for several years. All engaged volunteers have their volunteer cards, support and advisory services from the mentor, and the Tuzla Community Foundation becomes stronger every day due to good energy, voluntary engagement and support of over 50 volunteers per year.

# 3.2. Youth Empowerment Program

Trainings for Youth Bank Members and learning through practice Two trainings were organized for the Youth Board members to prepare the young people in the board to bring decisions and work in the board:

- Training "Project management with emphasis on the project proposal development "in the youth camp Križevići, 8.-11. January 2010

- Training " Decision making in the Youth Bank – challenges in practical work "in the mountain centre Javorje, 21.-23. July 2010. Trainings lasted three days each, and 36 participants stated that the topics were good and that they really used in later work the knowledge gained at the training. Trainings were designed in a way that the participants stay in the centre and learn interactive learning methods and practical drills.

In addition to training, during the year, members of both boards,

at regular workshops, had the opportunity to practically learn and work on media promotion, needs assessment of youth, selection of projects, communication with applicants, evaluation of the program effects and many other things. Membership in Youth Bank Tuzla board is a way to empower the young people at personal level, develop team spirit and gain precious experiences that they will use in future. Board members participate in the community activities and they start the initiatives themselves.

# Youth organizing – youth clubs in 5 local communities

We organized 10 workshops about youth activism and planning of activities in order to empower the youth in the Youth Councils in Simin Han and Gornja Tuzla and youth clubs from Tušanj, Solina and Husino. This process was done in parallel with the project of community organization, so that the young people in each of these 5 local communities contributed to the development of action plans within the community. Young members of the youth clubs are aged from 14-22. Clubs have regular meetings of the members (27 meetings were held in total in the communities), at which they agree about implementation of the community activities. Young people participate at the meetings of the groups for community development and activities were implemented together with the youth. Individual case studies showed that selfconfidence of the youth participating in the community development increased significantly, and youth clubs positioned themselves as significant segment of each of these communities, and the assessment of community needs, development of annual action plans or activities could not be implemented without them. The youth were represented in the work of all groups for community development with minimum 30%.

During the year, 9 activities were implemented, run by the youth clubs or participated by them in cooperation with other community stakeholders. Specific result of this process is improved status of 2000 young people from 5 communities. Local community councils in all these settlements respect the opinion and recommendation of the youth, and in 2 local communities, the young people are also the members of the local community council.

In youth club of Tuzla, there are 71 active young person (31 male and 40 female), and over 50 young people expressed their willingness to participate in the establishment of the Youth Council of Tuzla through networking with the youth clubs. During the year, the clubs implemented 8 joint activities and promoted youth clubs (abbreviation in local language OK) with the slogan "OK is OK".

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Initiative Smile for Smile - project Small community leader

Through this project, children aged 9-14 are educated about tolerance, democracy and equal rights. This way, children actively learn about democracy, and through organization of joint activities, they gain leadership skills. Over 150 children in eight sections of leaders participated during the year in the workshops held once a week. Section "Leaders" meet on a weekly basis at the workshops in cultural centers or school premises in Simin Han, Gornja Tuzla, Solina, Husino, Tušanj, Požarnica, Lipnica and Kreka, and workshop leaders are young people who participated themselves in the Leader project during the previous years. Leaders (22 young people) also regularly meet and jointly prepare and evaluate the workshops, and coordinate joint activities of all "small leaders" from Tuzla.

Activities of small leaders:

- Film projection in Husino on St. Valentine's Day (February 2010)
- Happy Olympic Games in Tušanj (April 2010)
- Creative workshops for children at the spring fair in Simin Han (June 6th 2010)
- Visit to Kids festival in Sarajevo for small leaders from Lipnica and Husino and their parents (June 15th 2010)
- Leadership camp at Boračko lake (July

#### 16th-19th 2010)

- Arrangement of the part of the school yard in Simin Han (October 29th 2010)
- Arrangement of the children playground at the stadium Studenac in Solina with the youth club Solina and stakeholders (October 3rd 2010)
- Costume ball for children held in Husino (October 30th 2010)
- Arrangement of Tušanj park with the youth club Tušanj and stakeholders (November 6th 2010)
- Promotion of UN convention about children's rights and distribution of free hugs at the Korzo in Tuzla (November 20th 2010)

Project Children in Action is turning into the YOUTH ORGANISATION SIMLE FOR SMILE, but it remains "in action "

Foundation assembly of the organization for youth and children "Smile for Smile"was held on 18th December 2010. It was participated by 72 (48 female, 24 male) members of the organization, parents and the representatives of the Tuzla Community Foundation. Due to the large youth meeting ceremony, the letters of gratitude and recognitions were awarded first to the meritorious members and friends of the organization. Through democratic voting, the assembly brought a decision to establish organization, adopted the Statute of the organization and management, as well as the plan for the following year. All members of the organization Smile for Smile as well as the representatives of the Tuzla Community Foundation, who are over 18 years of age, shall be registered in the relevant ministry of justice of Tuzla Canton, in the list of the founders of the organization, and from 2011, the Foundation shall continue supporting the development of this project in the following year through a special grant for institutional development of the organization for children and youth "Smile for Smile" Tuzla.

> Section leaders run the workshops on a voluntary basis, plan and coordinate the activities, strengthening that way their own leadership capacities and preparing themselves for organization management

#### In 2010, older leaders participated in:

- Workshop for development of the program and statute of the organization for children and youth Smile for Smile (January 19th-21st 2010)

- Visit to Kids Festival in Sarajevo (June 16th 2010)

- Study visit to partner organisation Unga Ornar in Sweden (June 27th –July 8th 2010).

#### **3.3. Open Education Program**

#### Development of Open Education Model

Tuzla Community Foundation, together with international association "Interactive open schools" Tuzla (MIOS) promotes community education and supports development of community schools.

MIOS delivers specialized training for teachers and school development teams and organizes networking activities at local but also international level (Tuzla-Osijek-Novi Sad) and Tuzla Community Foundation within its programs uses principles of community education through development of Agora centre. Both organizations together develops the Bosnia and Herzegovina Model of community education.

In the second half of the year, we started the process of publication development that would unify theoretical and practical aspects of the Open Education Program implemented by MIOS and FTZ since 2005. The funds for development of publication, design and printing, as well as translation to English language, were approved by the Open Society Fund in October 2010. We started final editing of the text prepared in the first half of the year, and by the end of the year, we finished the development and prepared the publication of designing. Planned printing of the Open Education Model is in the period April – May 2011.



# Development of the Community centre "Agora"

Promotion of open education and lifelong learning is an important strategic goal of the Foundation and we believe that the key to the solution of the community problems is in that community. Therefore, we implement the open education program in the community centre Agora in Simin Han, in the local community where the Foundation was born and where we work in partnership with active groups, associations and institutions since 2003. Agora is a generator of cultural, educational and sport activities, based on voluntary and education program, as well as development of culture and organization of free time for residents of all age groups in Simin Han and wider area. In the open centre Agora, there are the branch offices of the association of pensioners and association of women of Simin Han community, youth council of Simin Han, group of small leaders, and the premises are regularly used by another 15 association and organizations. These organizations are very important for the development of civil society at local level and they have no funds to participate in maintenance of the centre; however, their members work voluntarily on the development of the centre. Local community office is also located in Agora centre, so that Tuzla municipality participates in co-funding of the maintenance costs for the centre. Open education and lifelong learning program has grown significantly. During the year, two cycles of courses were organized, with over 500 atten-

dants who participated at the courses

of foreign languages, computer, in-

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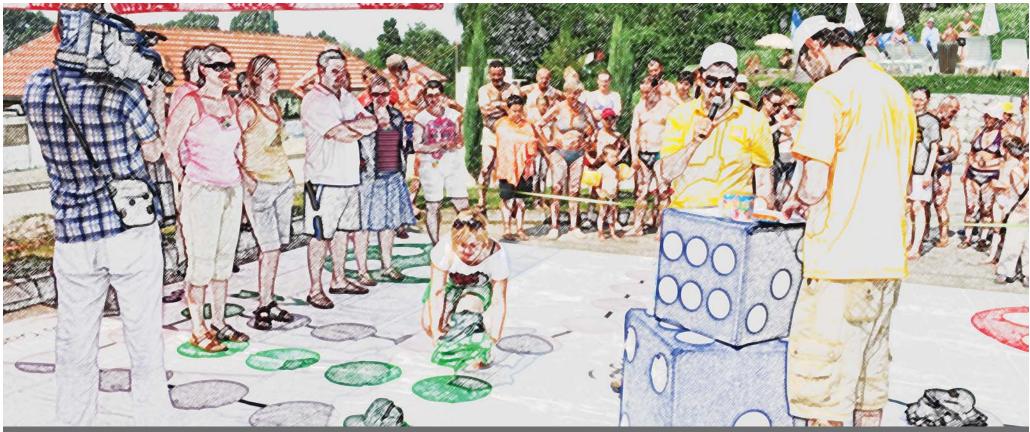


structive lessons, drawing course, guitar course, creative workshops and other. In addition to open education program management in Simin Han, the staff of Agora centre disseminated good practices, so that the courses were organized in social centers in Gornja Tuzla, Lipnica and Šerići. During the year, German and English language courses were organized for over 400 children and adults (26 courses in Agora, the centre in Gornja Tuzla and Šerići), computer courses (4 courses in Agora and the centre in Lipnica), Bosnian language for foreigners, instructive lessons from mathematics and Bosnian language. Numerous trainings were held in cooperation with different partners (workshops for agricultural producers with the association Agrosimb, trainings about "Project proposal development" with FTZ grant staff, drawing courses for children, painting on silk for women with the association Franjo Leder, creative workshops for children, prevention of age violence in cooperation with school, seminars introducing the women with credit contracts and household budget management with the Centre for finance businesses, workshops with the association Vesta "101 reason why to vote for a woman " and many others).

Agora is a place where all citizens may come and organize some activity. In addition to education program, organizational activities of Simin Han community are implemented in the centre, partnership and cooperation at the projects are agreed, the centre has a library and open culture café, where celebrations and ceremonies during

some important dates are organized, parties and promotion of Bosnian cuisine. The Centre has been developing in the field of culture, sport and social events for all citizens so that in 2010. two manifestations were held in Simin Han: spring fair and Days of open door, at which about 450 activists were engaged and which were attended by over 900 visitors. At the spring fair, over 100 volunteers were engaged from the communities, and estimated number of visitors was 500. The topic was the Family Day. During five day manifestation "Days of open door", we promoted the open education and lifelong learning through organization of 56 different activities in partnership with about 20 associations, organizations, schools and individuals. The estimated number of beneficiaries is 600.

Important segment of Agora centre development is development of selfsustainability. Activities on development of Agora centre as independent organizations have been done for a certain period of time, in cooperation with 16 groups and associations using the centre. The development process of statutory documents finished in October and after the foundation assembly meeting was held, the documents for registration were submitted to the Ministry of Justice and Administration of TC. From the next year, the centre will work as independent organization. The Foundation shall support the development of this project in the following year, through a special grant for institutional development of the association AGORA, Tuzla.



# 4. PROMOTION AND DEVELOPMENT OF CULTURE OF GIVING

Campaign called "A gift to your community is a gift to yourself "

Thanks to the support of local sponsors: Intesa San Paolo bank, NLB Tuzlanska bank, American University in BiH, AMC Viba Suzuki, Umel dalekovodmontaža, Menprom Tuzla, Colloseum, Neutrino, Mitalex, Interex and Brewery Tuzla, municipality of Tuzla, as well as the OSCE office in Tuzla, the Tuzla Community Foundation has announced on 12th of August 2010., the continuation of the advocacy campaign of donation culture, social responsibility and voluntarism in Tuzla, to increase the Fund for Youth and Fund for civic initiatives.

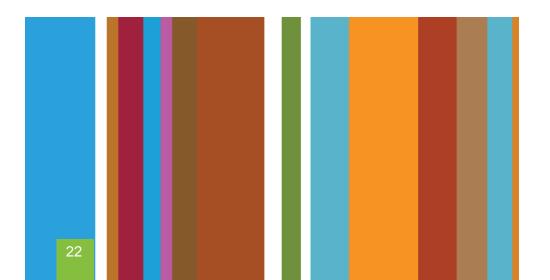
The campaign started with the ceremonial celebration of the International Day of Youth, which is traditionally celebrated in the world on August 12. As a part of the campaign, on Saturday, August 14, 2010, within the manifestation "Summer in Tuzla", the Foundation organized interactive game "Don't be angry, man!" with living players at the Pannonia lake complex. This event aimed to affirm the work of the citizens associations and youth in Tuzla, so that the participants in the interactive game were the representatives of 8 local associations, selected on the basis of the evaluation of the supported projects in the previous year.

Financial donations raised from local sponsors for the event "Don't be angry, man!" with living players; totaling 3700 KM were allocated to civic initiatives for 2010.

#### 5. **FINANCIAL REPORT 2010**

5.1. Income Statement 2010

	INCOMES	2009/KM	2010/KM
1.1.	Donors		
1.1.1.	Freudenberg Stiftung, Weinheim, Germany	65.633,00	49.580,00
1.1.2.	Open Society Fund, Sarajevo, Bosnia and Herzegovina	39.116,00	44.316,00
1.1.3.	C.S.Mott Foundation, Flint, Michingan, USA	65.994,00	50.653,00
1.1.4.	WINGS Global Fund for Community Foundations, International	13.648,00	0,00
1.1.5.	Balkan Trust for Democracy, Belgrade, Serbia	34.358,00	35.802,00
1.1.6.	Olof Palme Internacional Center, Stockholm, Sweden	46.176,00	55.268,00
1.1.7.	Rosa Luxemburg Stiftung, Belgrade, Serbia	21.950,00	20.657,00
1.2.	Other donations and incomes		
1.2.1.	Partner organization "Unga Ornar", Stockholm, Sweden	21.100,00	17.004,00
1.2.2.	Refund for costs of education and training (TACSO;GFC;CFN)		4.030,00
1.2.3.	Partner organization "Interactive Open Schools" Tuzla, B&H	14.290,00	8.320,00
1.2.4.	Income from Tuzla Municipality Budget	4.500,00	1.500,00
1.2.5.	Income from Tuzla Caonton Budget		8.518,00
1.2.6.	Individual donations from citizens (Friends, Club of Donors)	1.666,00	1.778,00
1.3.	Other Incomes		
1.3.1.	Distribution of donations for amortization	23.481,00	11.444,00
1.3.2.	Distributed grants to be reported back in the future period		12.293,00
1.3.3.	Income from services		
	(GTZ, Tuzla Municipality-Agora centar, sponsorships from companies)	17.210,00	24.927,00
1.3.4.	Ineterests, membership fees	3.946,00	3.980,00
	TOTAL INCOMES	373.068,00	350.070,00



II	EXPENSES	2009/KM	2010/KM
2.1.	MANAGING / ORGANIZATIONAL EXPENSES		
2.1.1.	Mangement staff Executive director, financial manager and administration	24.000,00	24.000,00
2.1.2.	Utilities Water supply, garbage disposal, electricity, heating and other utility costs	5.114,00	4.633,00
2.1.3.	Other administration costs Postal costs, administrative taxes, municipal taxes, accounting and audit, board meetings, amortization, pres	s releases 31.164,00	18.960,00
	TOTAL	60.278,00	47.593,00
2.2.	DIRECT PROGRAM / PROJECT COSTS		
2.2.1.	Costs for project staff (gorss) in Community Development Program and Youth Program Program staff 50%; Coordinators and assistants pf commu Development and Youith Empowerment programs,		
2.2.2.	fees for trainers, councelors, youth program evaluation Other project costs	110.677,00	94.696,00
	<ul> <li>a) Costs of communitcation, transport and office materia</li> <li>b) Community Education program in Agora center</li> <li>Project staff, organizing training, communicaton costs,</li> </ul>	l 31.069,00	29.751,00
	workshop material, voluntary groups, etc.	38.192,00	37.049,00
	<ul> <li>C) Participation in Youth Empowerment Partnership Prog International meetings, study visits,</li> </ul>	ram (YEPP)	
	youth exchanges and promotions d) Program of Community Development	12.527,00	13.141,00
	Social program, cooperation with NGOs, grant support to civic initiatives, grant support to youth initiatives,		
	project of Agora center	115.333,00	123.702,00
	TOTAL DIRECT PROJECT COSTS	307.798,00	298.339,00
2.3.	OTHER Bank fees, conversion losses, unforeseen costs	2.019,00	1.883,00
		2.019,00 370.095,00	1.883,00 347.815,00

Difference between income and expenses

2.973,00

2.255,00

# 5.2. Balance Sheet 2010

	ASSETS	2009/KM	2010/KM
1.1	Material assets		
	Property, equipment and furniture Non-material investment Total material assets	167.000,00 1.056,00 168.056,00	163.768,00 1.195,00 164.963,00
1.2	Current assets		
	Bank balances and cash equivalents Fixed-term deposits and accruals Short-term prepayments Long term prepayments Total current assets Total Assets	25.795,00 63.568,00 234,00 200,00 89.797,00 257.853,00	44.404,00 40.158,00 234,00 200,00 84.996,00 249.959,00

(	LIABILITIES	2009/KM	2010/KM
2.1	Fund balances and current liabilities		
	Liabilities to suppliers Received grants for future period Total Current liabilities	1.080,00 60.321,00 61.401,00	1.585,00 52.882,00 54.467,00
2.2	Long-term liabilities		
	Long term fixed asset accruals Total long-term liabilities	168.056,00 168.056,00	164.963,00 164.963,00
2.3	Funds		
	Fund Difference between incomes and expenses Total funds	21.000,00 7.396,00 28.396,00	21.000,00 9.529,00 30.529,00
	Total funds and liabilities	257.853,00	249.959,00

# 5.3. Independent Auditor's Opinion 2010



#### INDEPENDENT AUDITOR'S OPINION

#### «Tuzla Community Foundation» Tuzla

We have audited the Balance Sheet of the "Tuzla Community Foundation" (hereinafter referred to as the Foundation) dated 31.12.2010, and the accompanying Income Statement, Cash Flow Report and Capital Changes Report for the year ending on this date. Management of the Foundation is responsible for Finance Reports. We were obliged to give our opinion on the prepared reports, based on our audit.

We have performed the audit in compliance with the Audit Standards of FBiH, which are compliant with the International Audit Standards (IAS). These standards require from us to plan and perform the audit so that it provides a reasonable confirmation that Finance Reports do not contain any significant errors. The audit includes testing and control of sufficient and appropriate proofs confirming the amounts and data from the Finance Reports. The audit also includes evaluation of the applied accounting principles and procedures, brought by the management, as well as evaluation of the overall presentation of the Finance Reports. We believe that our audit gives a reasonable basis for our opinion.

In our opinion, Finance Reports give a fair and accurate picture of the status of the Foundation, of the results of its business operations and cash flow for the year ending on 31.12.2010, pursuant to the International Accounting Standards and International Finance Reporting Standards. (IAS / IFRS).

Tuzla, 01.04.2011.

»AUDITOR« Manager dika Atlić, authorised auditor signature 4+60 Fich SEAL of audit agency

This he

Tuzla, 09/08/2011.

TUTLA

I. Alma Anic, Court Interpreter of English do hereby certify this to be true and correct translation of the original. In Witness Whereof hereunto I subscribe my name and affix my seal No. 0908/11-3

ALMA ANIC Albina i Franje Herljević 9 75000 Tuzla, BiH Tel ++387 61 720 207 e-mail a anic@yahoo.com

My Commission is permanent by the Appointment of the Federal Ministry of Justice, Sarajevo, Bosnia and Herzegovina, number 03-06-3-323/06 dated 03/02/2009.

# 6. DONORS AND PARTNERS

### Donors

Freudenberg Stiftung, Weinheim, Germany Charles Stewart Mott Foundation, Flint, Michigan, USA Olof Palme International Center, Stockholm, Sweden Open Society Fund, Sarajevo, Bosnia and Herzegovina Balkan Trust for Democracy, Belgrade, Serbia Rosa Luxemburg Stiftung, Germany Tuzla Municipality

# **Project partners**

Unga Ornar (Young Falcons), Sweden Inter-active Open Schools MIOS, Tuzla German Assocaition for Technical Cooperation (GTZ)

# TCF is a member of formal and non-formal networks:

Youth Empowerment Partnership Program - YEPP European Community Organizing Network - ECON European foundation Centre - EFC Community Foundations in South-East Europe Reference Group Tuzla www.freudenbergstiftung.de www.mott.org www.palmecenter.org www.soros.org.ba www.gmfus.org/balkantrust www.rosalux.rs www.tuzla.ba www.ungaornar.se www.ioskole.net www.giz.de

www.yepp-community.org www.communityorganizing.eu www.efc.be www.globalfundcommunityfoundations.org www.rgtuzla.org



# Local corporate donors

Sponsors / donors for the Philanthropy Development Event (LUDO – Man don't be Angry)

#### **Golden Sponsors**

- NLB Tuzlanska banka, joint-stock-company,Tuzla
- Intesa Sanpaolo Banka, joint-stock-company, Bosnia and Herzegovina

#### **Sponzors**

- Umel Dalekovodmontaža Ltd, Tuzla
- American University in Bosnia and Herzegovina
- Auto Moto Centar VIBA Ltd, Tuzla
- Micro credit Foundation Partner
- Meat Industry Menprom Ltd, Tuzla
- DAMFIS-ŠPED Ltd, Tuzla
- Helath Institution Plava poliklinika Tuzla
- Kiko Ltd, Bijeljina

#### **Creative Sponsors**

- Colloseum Ltd, Tuzla
- Graphic studio PIXO
- UNDO Design
- MIT-ALEX Ltd,Tuzla
- C.D.E.B. INTEREX Tuzla
- Pivara Ltd, Tuzla

#### **Media Sponsors**

- RTV TK
- Radio Vesta
- Kameleon radio

Sponsor for community actions and projects who donated goods and services:

# Creative sponsors for action and projescts in community

- City Bus Service Gradski i prigradski saobraćaj, joint-stock-company, Tuzla
- Association Agrosimb
- Ćuma Ltd, Tuzla Tom Cat Ltd, Tuzla
- Hunting Association Simin Han

# Local individual donors

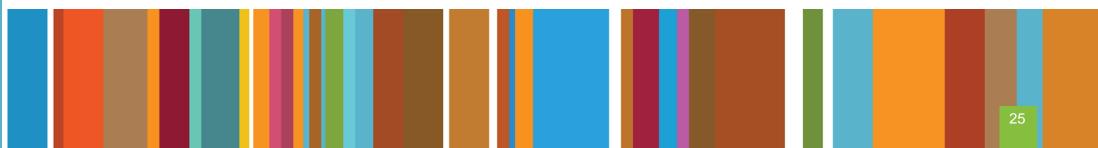
#### CLUB OF TUZLA DONORS

We express our gratitude to all individuals, citizens of Tuzla and those who live elsewhere but think of Tuzla as their town for their donations and membership in the Club of Tuzla donors

Alma Halilović Angelika Krüger Angelina Hodžić Asmir Ćilimković Azur Ramić Ekrem Jusufović Emir Bašić Ismet Sokoljanin Jasmina Mustačević Jasna Jašarević Marko Kovačević Milica Salaj Mirjana Lepić Marinković Mirela Šabanović Sabiha Rekić Vera Đezić

FRIENDS OF TUZLA COMMUNITY FOUNDATION We express our gratitude to all Tuzla Community Foundation Friends

Almir Dračić Amira Grebović Elma Muhamedbegović Lejla Suljić Memo Hodžić Mirna Hodžić Nada Dobnik Nedžija Jašarević Sead Grebović Srebrenka Dračić



#### 7. **FTZ CLOSE UP**

#### Founders

#### **Administrative Board**

Aida Novalić Anton Salaj Čedomir Lukić Danijel Davidović Enesa Mujković Hana Čatibušić Magbula Trle Marko Kovačević Monika Kleck Munira Bekić Mustafa Čatibušić Mustafa Halilović Nada Dobnik Omer Redžić Osman Hasić Sanela Horozić Selma Pelemiš Suad Tanović

President Jusufović dr. Ekrem, M.D. (Professor at Medical Faculty, UKC Tuzla) Vice President Šabanović Mirela, M.A. (Project manager in SOS Kinderdorf) Members Alma Halilović (Director, ProCredit bank Sarajevo, branch office Tuzla) Asmir Ćilimković (Project manager, CCI Tuzla) Azur Ramić (Student, Faculty of Economy, Tuzla) Marko Kovačević (Construction Engineer, Tehnograd Ltd, Tuzla) Mirjana Marinković-Lepić (Director, Retirement Home Tuzla)

#### **Committee for distribution of** small grants for civic initiatives

**Deputy Chairperson** Jusufović Ekrem M.D. (retired professor at Medical Faculty)

Chairperson Asmir Ćilimković (project manager, CCI Tuzla)

Members Alma Halilović (Director, ProCredit bank Sarajevo, branch office Tuzla) Vera Đezić (Finance manager, TCF) Zoran Kapetanović (Journalist-editor, RTVTK) Faruk Omanović (Construction engineer)

Admir Čavalić Admir Hasanagić Amina Čeliković Anton Filipović Azra Suljić Belma Šljivić Blaženko Stojak Damir Alibegović Džani Dervišević Dženisa Šabanović Edin Jusufović Elvis Cero Emel Mulamehmedović Irma Altumbabić Lejla Šehanović Maida Karić Mehmed Bujak Mirsada Tobudić Nerma Ribić Selma Fejzić Selma Ibrahimović Semir Salihović

Youth Bank Board 2009/2010

#### Staff

Main Office Jasna Jašarević, Executive director Vera Đezić, Finance manager

Community Development and community education programs Angelina Hodžić, Program coordinator Jasmina Mustačević, Program assistant

Youth Empowerment Program Emir Bašić, Program coordinator Mirza Ćatibušić, youth worker (till March 2010.) Ismet Sokoljanin, youth worker

Agora center office Sabiha Rekić, program coordinator Elma Muhamedbegović, program assistant Kadir Beganović, janitor Fadila Islamović, housekeeper

Contractors Selma Tobudic, YEPP evaluator Accounting Service "Tandem-live" - Milica Salaj

#### Volunteers maintening web site and newsletters

Ermin Selimović Nela Hukić

#### JEV volunteers 2010/2011

Gabrijel Fritsche Elisabeth Fedke Lea Volker Lydia Letsch

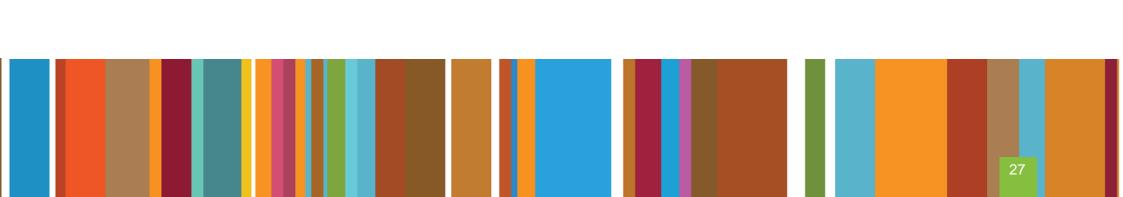
#### **Teachers/volunteers for community** education in Agora

Asmira Malkočević Lejla Alić Semir Salihović Mirza Rekić Mirela Šiliegović Miralem Šliivić Mersed Kušljugić Mubina Suleimanović Azra Murić

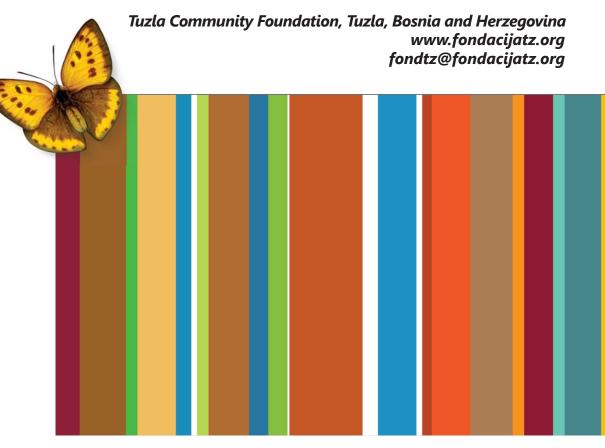
#### Volunteers in Smile for Smile

Raisa Čirak Emina Žunić Asja Dizdarević Nerma Ribić Zerina Brkić Emina Beganović Azra Bašić Sanela Karić Ermin Selimović Ninela Karić Emina Sokolović Anela Jakupović Dženisa Šabanović Sanela Hukić

Tahir Žustra Mirza Mujezinović Amina Selimović Mehdina Jakupović Leila Šehanović



# Annual report 2010



# Main Office

Matije Gupca 13 75000 Tuzla Bosna i Hercegovina Tel/Fax: + 387 35 362 830 Tel. + 387 35 362 831

# **Office in the Agora centre** Oslobodilaca 4

75207 Simin Han Bosna i Hercegovina Tel/Fax: + 387 35 312 930 Tel. + 387 35 312 931